

Visit Finland



Lapland Region Pack



Background and objectives

What are Lapland's key selling points which we want tourists to understand?

- Outdoor resorts
- Santa Claus
- ✤ Sami culture, reindeer
- Natural wonders
- Pure air, incredible light, Santa, Northern Lights

Key goals for Lapland region in 2020:

Raising awareness and promotion of Lapland as a Summer / Autumn destination, and increasing travel to Lapland during Summer
Commodification of snow-free Lapland
Increasing the length of stay in Lapland







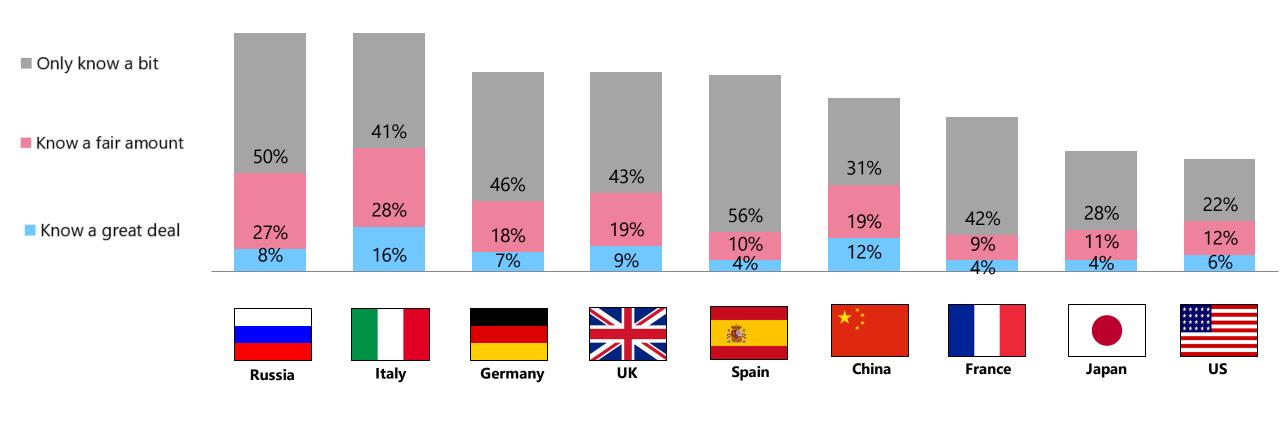


Awareness and consideration of the Lapland Region



Familiarity with Lapland is fairly high, particularly in the European markets, however the knowledge isn't very strong with a majority claiming to only know a bit about the region

Awareness of Lapland Region



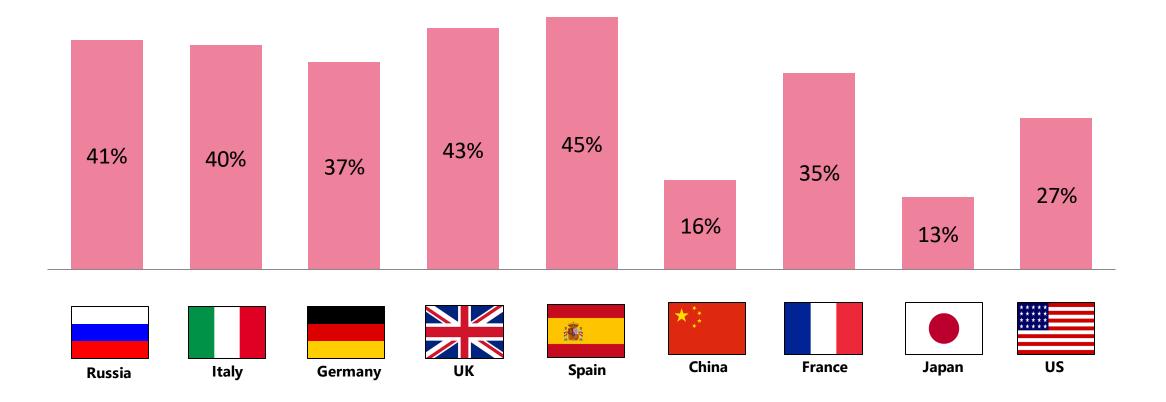
Q16. REGION AWARENESS

How much do you feel you know about each of these regions in Finland as tourist destinations? Please select one answer for each region



Consideration of the region is also highest in Europe, with the Asian markets considering it the least

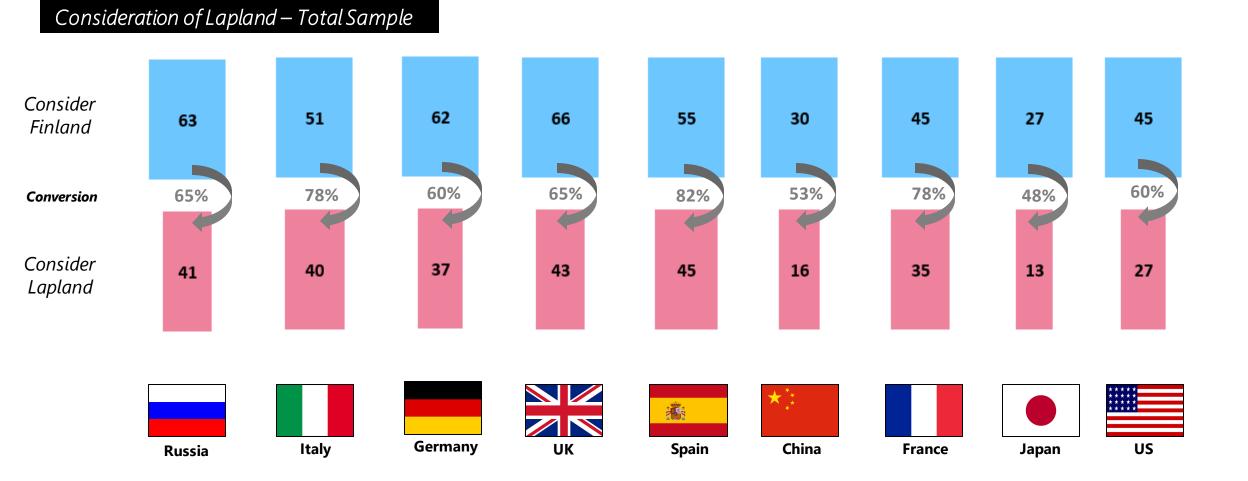
Consideration of Lapland Region – Total Sample



sit Finland If you were going on holiday to Finland, which of the following regions would you consider visiting?



Spain, Italy and France have the strongest conversion of considerers of a Finland holiday to considerers of Lapland







Profile of those considering Lapland as a holiday destination

- Familiarity with Lapland is higher among the younger audience (under 45s) and with families
- Similar levels of consideration between men and women and across age groups
- Higher consideration for those travelling with family and friends
- Higher consideration amongst those that prefer festive holidays, outdoor holidays and region/country tours.



Perceptions of Lapland

Christmas, northern lights and winter themes are those that come across strongly in France and the UK. Landscape ansd year-round themes seem to be lacking



"Visit the home of Santa Claus, sled dogs, snow, forest, nature, disconnection from the outside world, magic, a unique experience."

"Reindeer, huskies, Santa Claus, northern lights, tundra"

"A place to see Santa and his reindeers. Very very cold weather, need to be cosy by a fire. A magical place to visit."

Q19. REGION IMAGE ASSOCIATIONS

A similar story in Italy, with many references to Christmas and northern lights. In Germany, many people call out the nature of the region and the midnight sun



"Northern lights and midnight suns, not far from the Arctic Circle. Santa's country!"

"Cold and snow everywhere"

"Untouched nature"

"Finland's northernmost region, reindeer sleigh rides, Santa Claus Village, northern lights and midnight sun - pure nature"





"Known for its sub-Arctic wilderness, its ski resorts and natural phenomena like the midnight sun and the northern lights"

"Magnificent nature and space"



Q19. REGION IMAGE ASSOCIATIONS



In Spain and the US, winter activities also remain at the forefront

Spontaneous Associations – Lapland

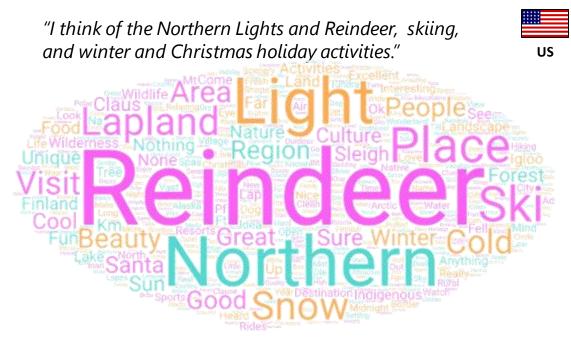
"Lots of snow and the home of Santa Claus"





"Travel activities in dog sledding in snowy landscapes, activities related to Christmas and Santa Claus"

> "It is an area completely opposite to mine so I find it really interesting, I think of beautiful winter landscapes."



"Winter wonderland! sleighs pulled by reindeer"

"I also think of wintertime when I think of the Lapland region. I think of reindeer and I know it is very far north."



Q19. REGION IMAGE ASSOCIATIONS



The northern lights come to mind most strongly in Japan, while in China, the beauty of the region and the scenery is more top of mind

Spontaneous Associations – Lapland

"The magical Northern Lights, the hometown of Santa Claus, beautiful scenery, hospitable people."





"It is three-quarters in the Arctic Circle, has unique polar scenery, and indigenous peoples"

"The scenery is beautiful, you can experience the local culture"



"Natural phenomena such as the aurora is beautiful."

"Aurora, midnight sun, reindeer"





In Russia, where claimed knowledge of the region is highest, the themes of Santa, reindeers and snow continue to dominate

Spontaneous Associations – Lapland

"New Year, snow, northern lights, riding on the reindeer"



"Skiing. Santa Claus. Reindeer and dog sledding."

"The birthplace of Santa Claus, a lot of snow"

"Remote corner of Finland, it is difficult to reach this region"



Q19. REGION IMAGE ASSOCIATIONS



Summary and recommendations

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- Overall familiarity of the Lapland region is quite high across markets, however there is a large proportion who claim to only have a bit of knowledge – which may not be enough to drive consideration. Increasing awareness of the activities on offer in the region could help build knowledge and see stronger levels of consideration of the region as a holiday destination
- Among those who would consider visiting Finland, intention to visit Lapland is highest in the European markets. More of a push is needed to convince travellers from Japan and China, where awareness is reasonably low and only around half currently consider visiting
- The key selling points of the Lapland region, including Santa Claus, reindeer and natural wonders, are reflected in spontaneous perceptions of the region
- Lapland principally comes through as being a winter destination. Bearing in mind the 2020 region goals of
 raising awareness of snow-free Lapland and the summer/autumn seasons, a further push for the all year around
 aspects is needed







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