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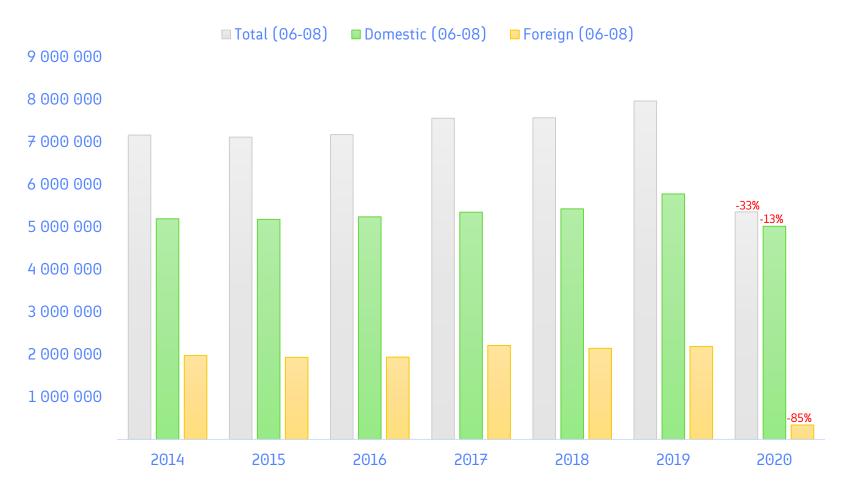
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### **TOP FINDINGS**

- Total Overnights in Summer Season 2020: 5 352 000 which is -33% from Summer Season 2019. This summer the positive growth came from Domestic visitors with the exception of three sub regions that managed a positive growth also in Foreign overnights. Lapland had the smallest decrease in total overnights in Finland (out of four main regions).
- Total Domestic Overnights Summer Season 2020: 5 015 000, -13% from Summer 2019. Domestic visitors' share increased in Lapland by 7% from 2019
- Total Foreign overnights -85% from last Summer Season (2020: 336 000 overnights).
- Like in 2019, Germany was again the biggest foreign source market in summer 2020, followed by Estonia, Norway, Sweden and USA. Estonia became the second biggest, from last summer's 9th place. Latvia was the 6th biggest this summer, increasing its ranking from last year (25th) quite significantly.
- When comparing Nordic nations, Iceland had the most dramatic change in their internal Domestic / Foreign Overnight share compared to summer 2019. Last year their foreign overnight share of total was 92% whereas this summer it was down to 39%.
- Denmark had 2,7 million foreign overnights this summer which is almost half of the total in all Nordic countries combined together. This is a change from 2019 where Sweden had the biggest share and this year their share was down to 20%. Finland decreased its share to 6%.
- Domestic Accommodation Revenue decreased from last summer, being now 208m euros, Foreign revenue fell dramatically down to 15m euros (2019: Domestic: 275m, Foreign: 127m). Total Accommodation Revenue in 2020 was 223m euros (403m euros in 2019). Occupancy Rate was 42% in 2020 (2019: 57%).
- Biggest increase in domestic overnights was recorded in Salla with 49% from last year. Second was Kolari (Ylläs) with 40% increase and third Kuusamo with 39%. Mäntyharju increased by 34% from last year in Domestic overnights reaching the highest increase outside Lapland and Kuusamo.
- Most read articles on visitfinland.com during summer 2020 were (including all language versions):
  - COVID-19 traveller info article
  - 21 Reasons to Love Finland
  - Iconic Finnish foods of all time



## **OVERNIGHTS IN FINLAND, SUMMER SEASONS 2014-2020**



- Total Overnights in Summer Season 2020: 5 352 000 which is -33% from Summer Season 2019
- Total Domestic Overnights Summer Season 2020: 5 015 000, -13% from Summer 2019
- Total Foreign overnights -85% from last Summer Season
   (2020: 336 000 overnights)

All figures are preliminary

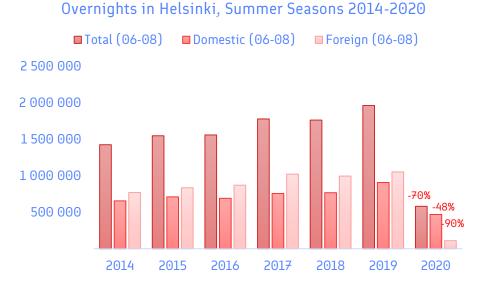
BUSINESS **FINLAND** 

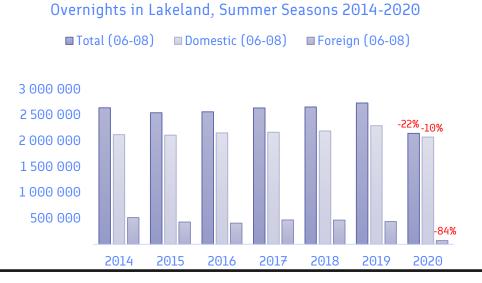
### **OVERNIGHTS IN GREATER REGIONS, SUMMER SEASONS 2014-2020**

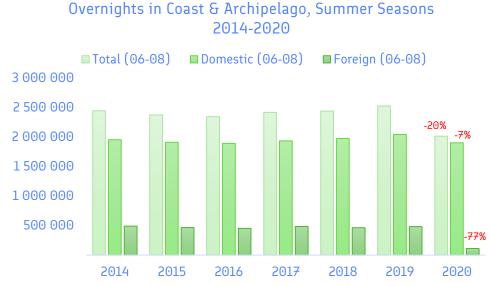
All four regions experienced a decrease in total overnights. Biggest drop was in Helsinki where foreign overnights are typically the majority of total.

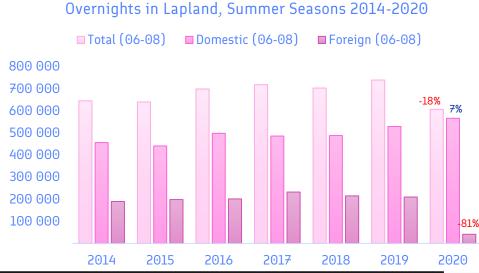
**Domestic Visitors' share** increased in Lapland by 7% from 2019. Lapland also had the smallest decrease in total overnights.

- Helsinki: Total Overnights in Summer Season 2020: 582 000 which is -70% from Summer Season 2019
- Lapland: Total Overnights in Summer Season 2020: 607 000, -18% from Summer 2019
- Lakeland: Total Overnights in Summer Season 2020: 2 147 000, 22% from summer 2019
- Coast & Archipelago: Total Overnights in Summer Season 2020: 2 016 000, -20% from summer 2019









## FOREIGN OVERNIGHTS BY GREATER REGION, SUMMER SEASON (06-08) 2020

### Top 20 countries of origin (incl. all target markets) in 2020

Country of origin and ranking 2020 (2019)	Overnights 2020	Overnights 2019	Change %
1.Germany (1)	56 000	270 000	-79%
2. Estonia (9)	49 000	69 000	-29%
3. Norway (7)	48 000	73 000	-35%
4. Sweden (2)	16 000	255 000	-94%
5.USA (5)	15 000	110 000	-86%
6.Latvia (25)	11 000	16 000	-31%
7.UK (6)	11 000	91 000	-88%
8. Netherlands (13)	10 000	62 000	-85%
9.Switzerland (11)	10 000	64 000	-85%
10.Italy (10)	9 000	68 000	-87%
11. Denmark (15)	8 000	38 000	-78%
12. Poland (16)	6 000	31 000	-79%
13. France (12)	6 000	64 000	-90%
14.Spain (14)	5 000	57 000	-90%
15. Russia (3)	5 000	243 000	-98%
16. Lithuania (26)	5 000	14 000	-64%
17. Ukraina (30)	4 000	10 000	-57%
18. Austria (17)	4 000	28 000	-87%
19. Belgium (22)	3 000	22 000	-86%
20. China & Hong Kong (4)	3 000	133 000	-98%
23. Japan (8)	1 900	73 000	-97%
25. India (19)	1 500	27 000	-95%
37.UAE (38)	500	6 000	-92%
41. South Korea (21)	400	22 000	-98%

#### LAPLAND

41 000 foreign overnights,
2020 vs. 2019 change -81%,
7% share of all overnights in Lapland
12% share of all overnights in Finland

#### LAKELAND

**73 000** overnights, Change **-84%** 

**3%** share of all overnights in Lakeland **22%** share of all overnights in Finland

### COAST & ARCHIPELAGO

**112 000** overnights,

Change -77%

6% share of all overnights in CGA

33% share of all overnights in Finland

### HELSINKI METROPOLITAN AREA

111 000 overnights,

Change **-90%**,

19 % share of all overnights in Helsinki

Metropolitan Area

33% share of all overnights in Finland

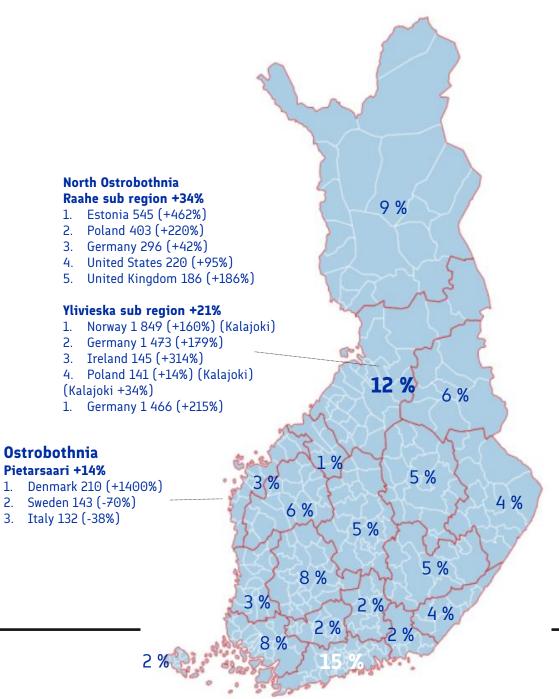
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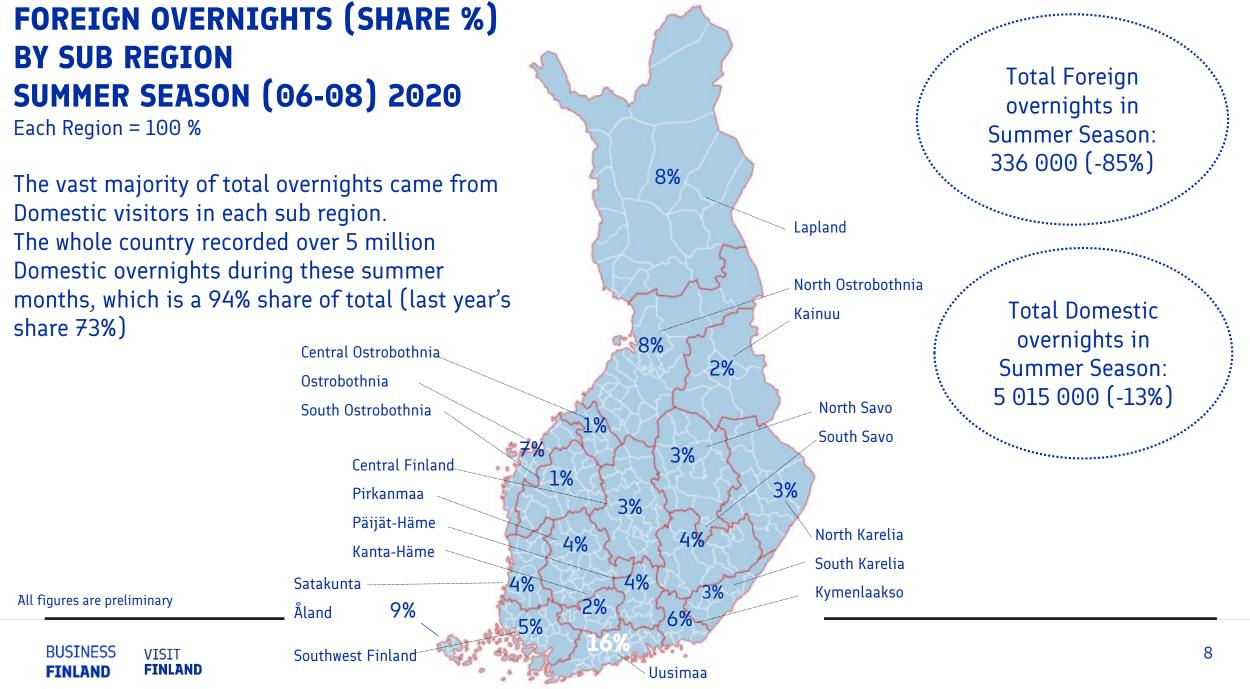
BUSINESS **FINLAND** 

# FOREIGN OVERNIGHTS BY SUB REGION (SHARE % OF TOTAL IN FINLAND) SUMMER SEASON (06-08) 2020

Most sub regions recorded a big decrease in foreign overnights this summer (06-08). Map has a share of total foreign overnights in whole of Finland. The biggest share of foreign overnights was in Uusimaa with 15% of total.

This summer the positive growth came from Domestic visitors with the exception of three sub regions that managed a positive growth also in Foreign overnights. These are listed on right.





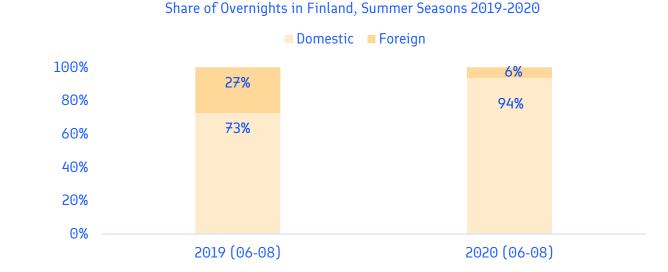
## OVERNIGHTS IN FINLAND, DOMESTIC V FOREIGN SHARE, MAIN REGIONS, SUMMER SEASONS 2019-2020

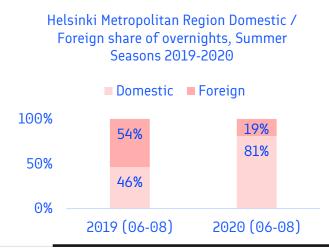
Domestic and Foreign overnights share of total for Summer Seasons 2019 and 2020

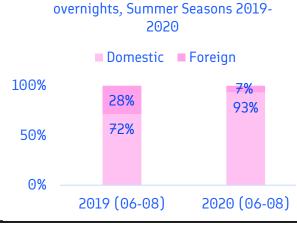
- On a National level
- Regional level

Helsinki was the only region in 2019 where the foreign overnights' share was higher than domestic. In the Summer Season 2020 Helsinki almost doubled the amount of Domestic visitors as foreign visitor share fell from 54% to 19%.

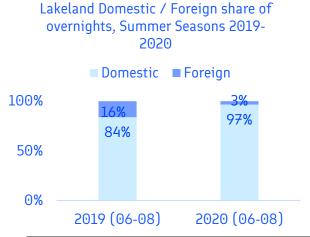
Foreign overnights' share in Lapland fell by 21% to 7% this summer, however, the majority of overnights in Lapland have traditionally been Domestic. Summer 2019 the Domestic visitors' share was 72%

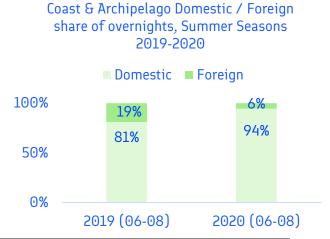






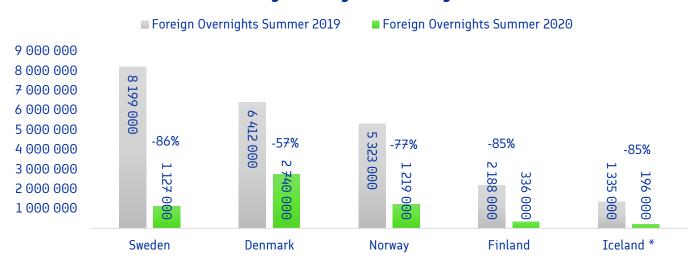
Lapland Domestic / Foreign share of





## NORDIC COMPARISON, SUMMER SEASON (06-08) 2020

#### Foreign Overnights and Change %



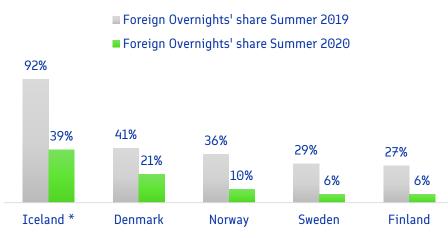
Nordic comparison during summer months June-August 2020 (Foreign overnights) as a comparison to 2019 and a change %. Denmark had 2,7 million foreign overnights this summer which is almost half of the total in all Nordic countries. This is a change from 2019 where Sweden had the biggest share and this year their share was 20%. Finland decreased its share down to 6%.

### Iceland \*

Share % Foreign Overnights Summer 2019



#### Foreign Overnights, Share % per country



VISIT

**FINLAND** 

Iceland had the most dramatic change in its internal Domestic / Foreign Overnight share compared to summer 2019. Last year their foreign overnight share of total was 92% whereas this summer it was 39%. Being a small nation, Iceland is highly dependent on international visitors. Iceland increased its Domestic overnights from 2019 by 160%, Norway 16% and Denmark 10%. managing to compensate the loss created by the lack of foreign visitors.

Finland and Sweden were not so successful in this, both decreased their Domestic overnights from last summer, by 13% and 17% respectively.

Finland and Sweden both had the same result this summer, a 6% foreign share of total overnights. Last year the share in Finland was 27% Foreign, 73% Domestic (this year 6% foreign. 94% domestic).

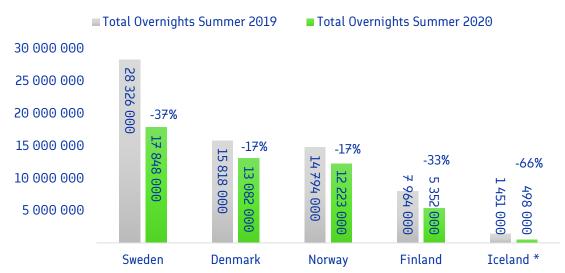
#### **Share % Foreign Overnights Summer 2020**



\* Only Hotels included

## NORDIC COMPARISON, SUMMER SEASON (06-08) 2020

#### Total Overnights, Domestic & Foreign, Change %



Nordic comparison on Total overnights during summer months June-August 2020 as a comparison to 2019 and the change %. These include both Foreign and Domestic overnights.

Sweden had 17,8 million overnights this summer which was the majority (36%) of all overnights in the Nordics. Norway and Denmark both gained share from last summer and decreased only by 17% each from summer 2019 in total overnights.

Iceland saw the biggest drop in total overnights, 66% behind last year.

#### Share % of Total Overnights Summer 2019



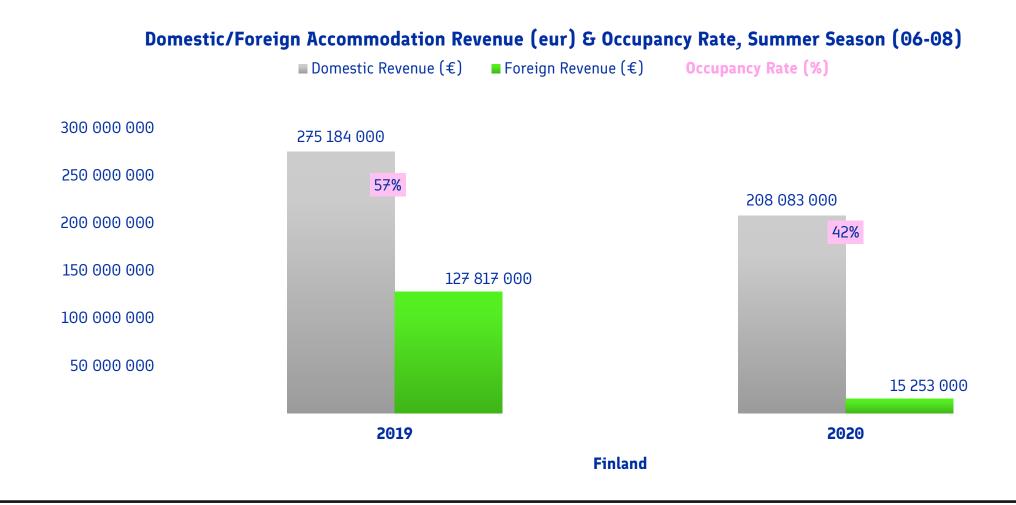
#### Share % of Total Overnights Summer 2020



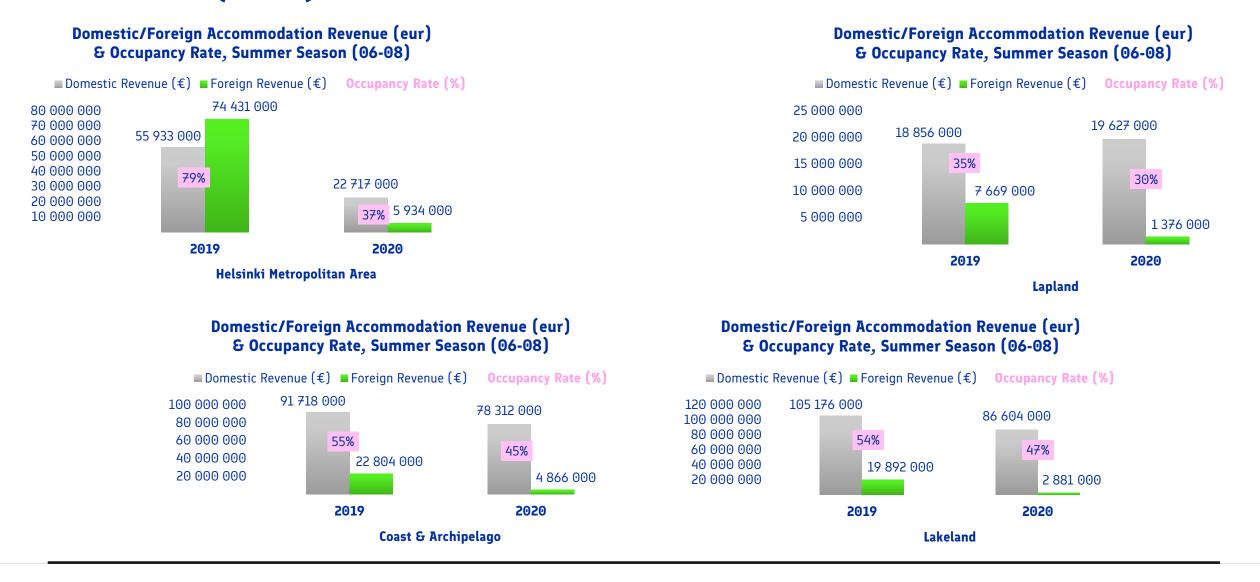
All figures are preliminary

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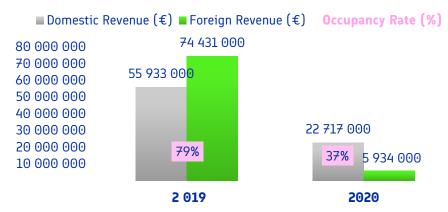
BUSINESS **FINLAND** 



BUSINESS **FINLAND** 

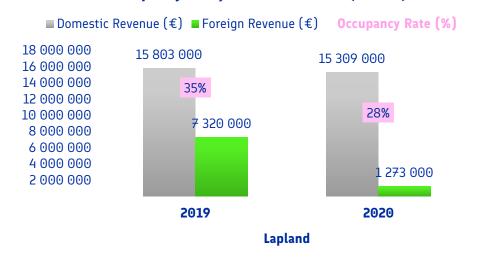
## DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, SUMMER SEASON (06-08) 2020 Domestic/Foreign Accommodation Revenue (eur)

Domestic/Foreign Accommodation Revenue (eur)
& Occupancy Rate, Summer Season (06-08)

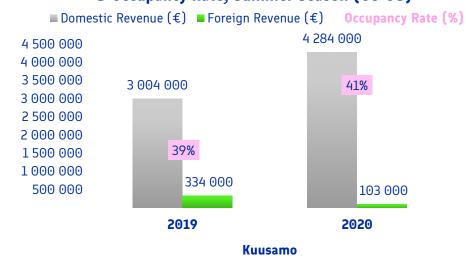


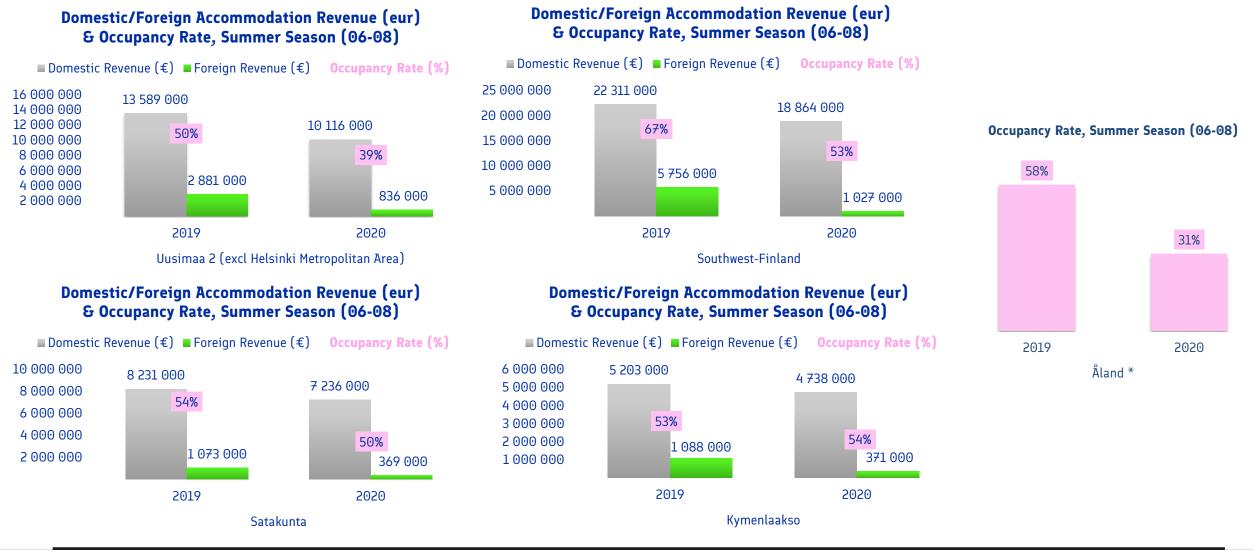
Uusimaa 1 (Helsinki Metropolitan Area)

## Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



## Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)

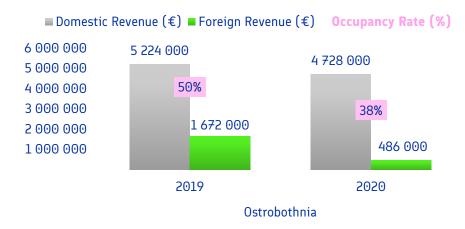




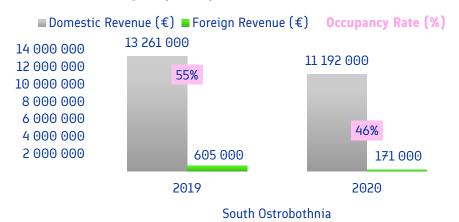
res are preliminary. \* Revenue data not available

BUSINESS FINLAND

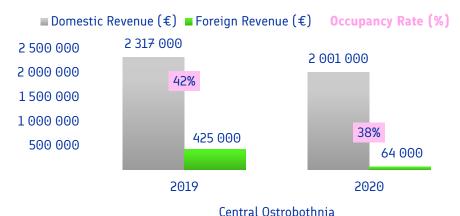
### Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



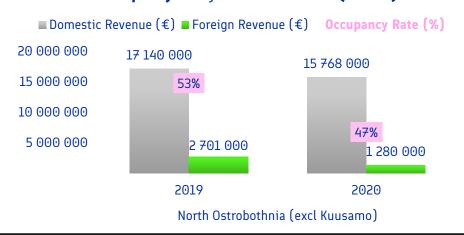
### Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



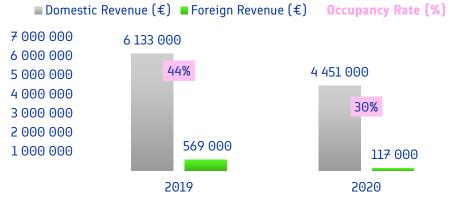
## Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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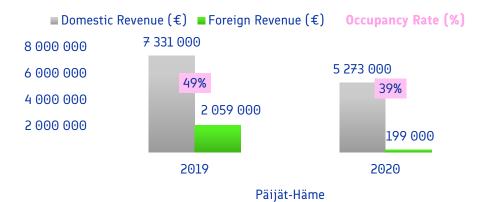


### Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)

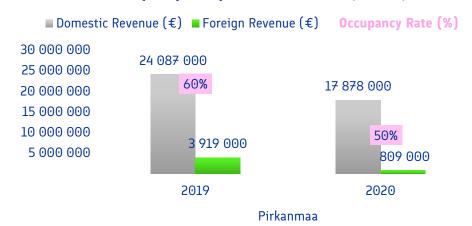


Kanta-Häme

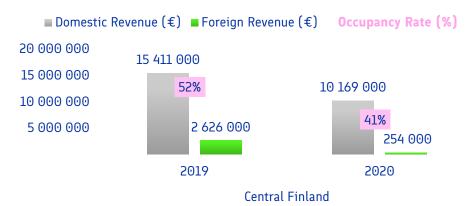
### Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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## Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)

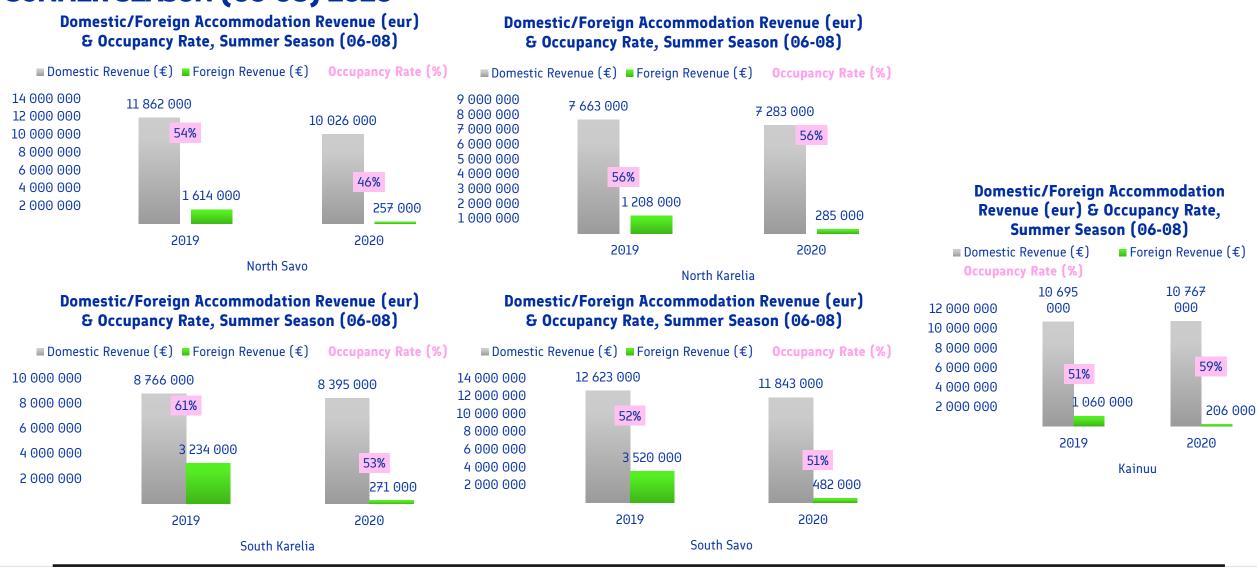


\*Revenue data not available for Åland

All figures are preliminary

VISIT

**FINLAND** 



\*Revenue data not available for Åland

DOMESTIC OVERNIGHTS (SHARE %) BY SUB REGION IN **SUMMER SEASON (06-08) 2020** 

Each Region = 100 %

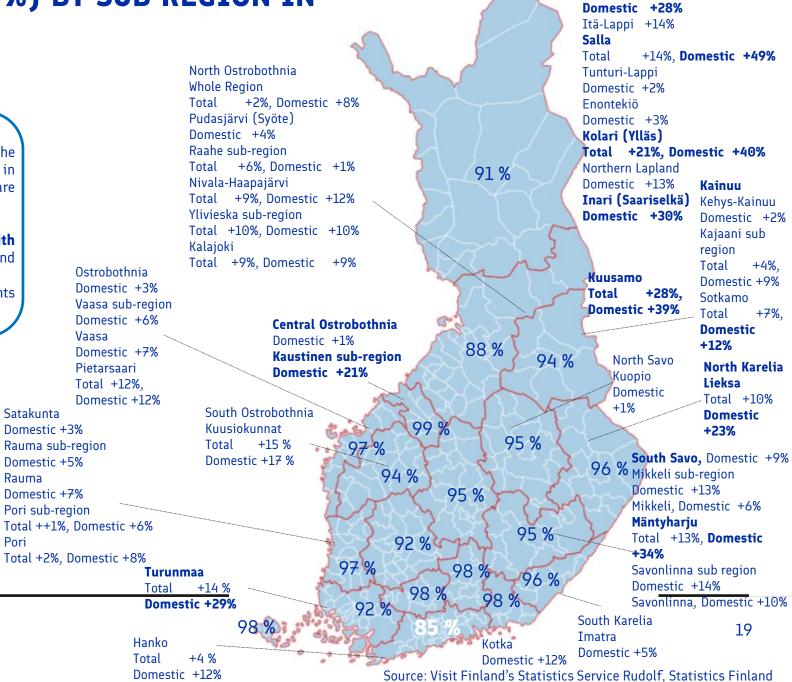
Map has a share of domestic overnights by sub region in Finland. Domestic visitors brought the positive growth this summer, with the

exception of three sub regions that managed a positive growth also in Foreign overnights. Regions with positive increase this past summer are listed here.

Biggest increase in domestic overnights was recorded in Salla with 49% from last year. Second was Kolari (Ylläs) with 40% increase and third Kuusamo with 39%.

Mäntyharju increased by 34% from last year in Domestic overnights reaching the highest increase outside Lapland and Kuusamo.

Pori



**Lapland** 

**Torniolaakso** 

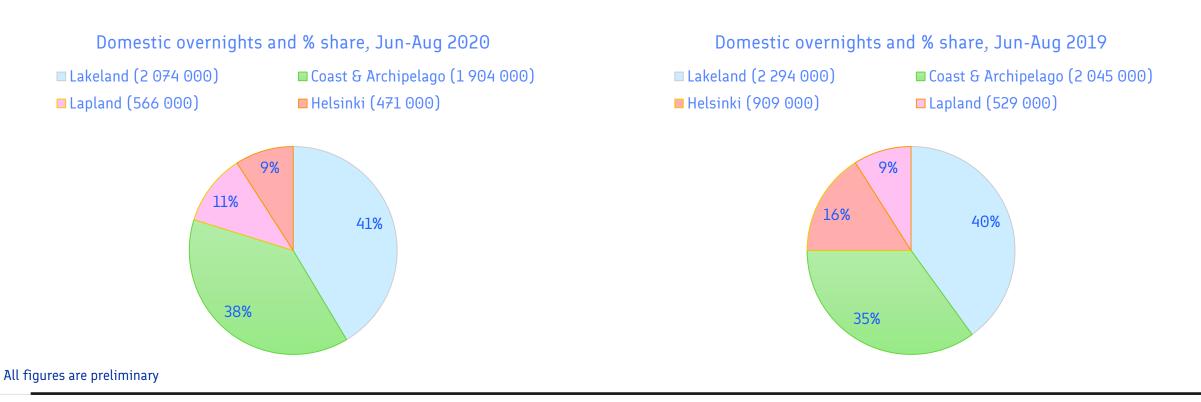
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**BUSINESS** VISIT **FINLAND FINLAND** 

## DOMESTIC OVERNIGHTS BY MAIN REGION AND % SHARE OF TOTAL, SUMMER SEASONS 2019 AND 2020

Domestic overnight share of total for Summer Seasons 2019 and 2020 on a regional level.

Helsinki lost 7% of its share in domestic overnights from summer 2019 to 2020. Lakeland gained 1%, Lapland 2% and Coast & Archipelago 3% in 2020.



### BOOKED PROPERTIES AND SOLD HOTEL ROOMS, HELSINKI AND FINLAND, SUMMER SEASON (06-08) 2020



According to Benchmarking Alliance, Sold hotel rooms fell by 53% this summer season in **Finland**.

June saw the biggest decrease (74%) but in July the decrease was only 40%.

AirDNA data indicated that booked AirBnB properties in **Helsinki** did not suffer as big of a loss compared to summer 2019, as the hotel bookings (Based on Benchmarking Alliance data) did.

AirDNA recorded around 40% decrease throughout the summer whereas Hotel bookings (Based on Benchmarking Alliance data) fell by 73% in **Helsinki**.

## VISITFINLAND.COM, SUMMER SEASON (06-08) 2020

## June-August 2020 vs. June-Aug 2019

Compared to same period in 2019 (June-Aug 2019)

- Traffic during summer has decreased by fifth compared to same time last year
- Both organic and paid traffic have decreased a little
  - · Traffic from all countries has NOT dropped compared to last year
  - From Germany, UK, Netherlands, Switzerland, Japan, traffic has increased
  - Bigger decreases in traffic (over -20% decrease): Sweden, Italy, China, Spain, Russia
- During summer 2020 traffic was close to same as last year
  - On a few days we reported higher traffic than year before
  - We have less campaigns now that year before and the traffic is only about a fifth behind last year overall
- Most traffic still comes from Google search, as before, also Social Media brings a lot of traffic

### June-August 2020 vs. Mar-May 2020

- Compared to previous period (March-May 2020)
- Traffic has increased from spring substantially
  - Virtual Rent a Finn –campaign in May was a success!
  - The traffic stayed at a higher rate after the campaign
- Organic traffic has increased and paid traffic has decreased
  - Germany, Switzerland, Netherlands, Austria, Norway and Estonia are the countries that have increased in organic traffic most
  - Biggest traffic decreases from (around -30%): Italy and Spain
  - Increase in traffic from both Google and Social Media
  - Direct traffic, organic Yahoo & Bing as well as organic Facebook traffic have continued to increase in August
- Most read articles including all language versions:
  - COVID-19 traveler info article
  - 21 Reasons to Love Finland
  - Iconic Finnish foods of all time

- New articles have been released during summer; for example Virtual tour around Finland & Extraordinary life in the Archipelago.
- More new content is in the pipeline



Find out more on our website

- > Statistics Service Rudolf & Visit Finland's Monthly report
- ➤ Links to our <u>Accommodation reports</u>
- ➤ Links to our <u>Surveys</u>

