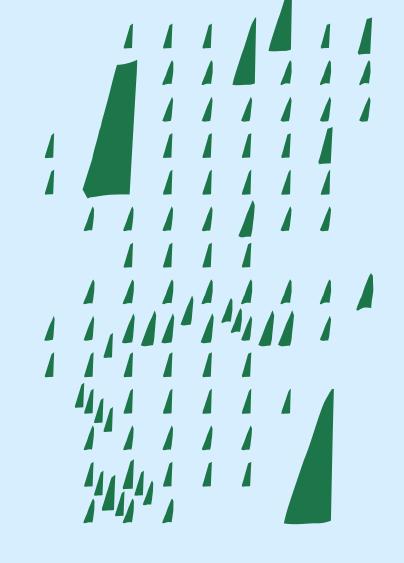


United Kingdom – market insights

May 2023

Travel related internet searches 2022 vs. 2019



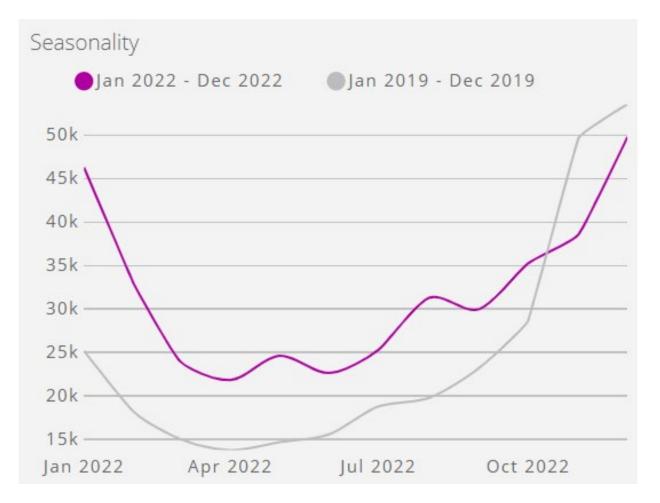


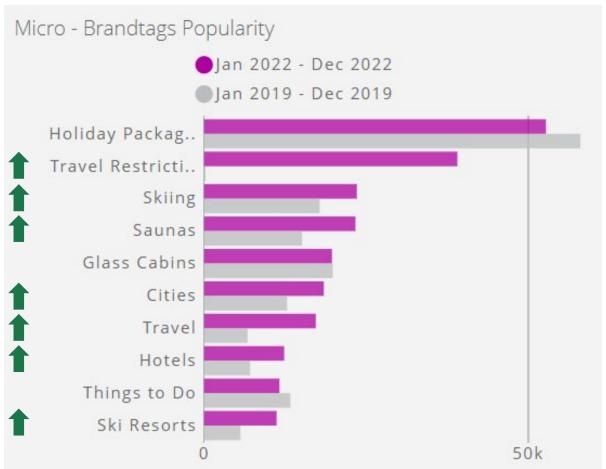
Top Target Markets 2022 vs. 2019

Target Mar	ket Distribut	ion	2022	22/19
Rank	Flag	Country	Searches	Growth
1		Germany	635,793	36.7%
2	•	Japan	592,326	7.9%
3		United States	590,094	53.8%
4	5 E	United Kingdom	382,169	29.2%
5		Italy	285,187	33.4%
6		France	283,549	20.9%
7		Spain	243,895	30.5%
8		Estonia	175,015	66.0%
9	=	Netherlands	166,802	38.1%
10	=	India	164.824	30.7%



UK: Seasonality of searches 2022 vs. 2019 & Main topics in 2022

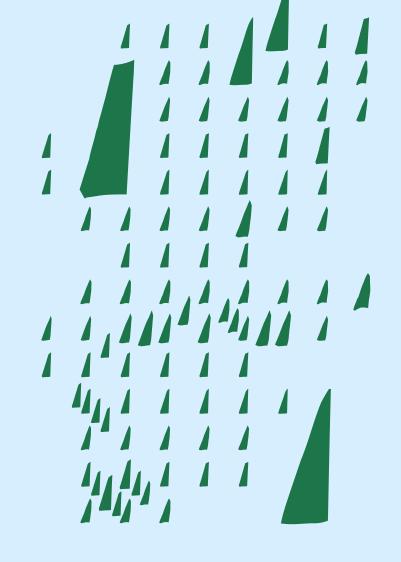






Overnights in Finland

Year 2022 & Q1-2023





Overnights in Finland in 2022 & top source markets

Year 2022 vs. year 2019

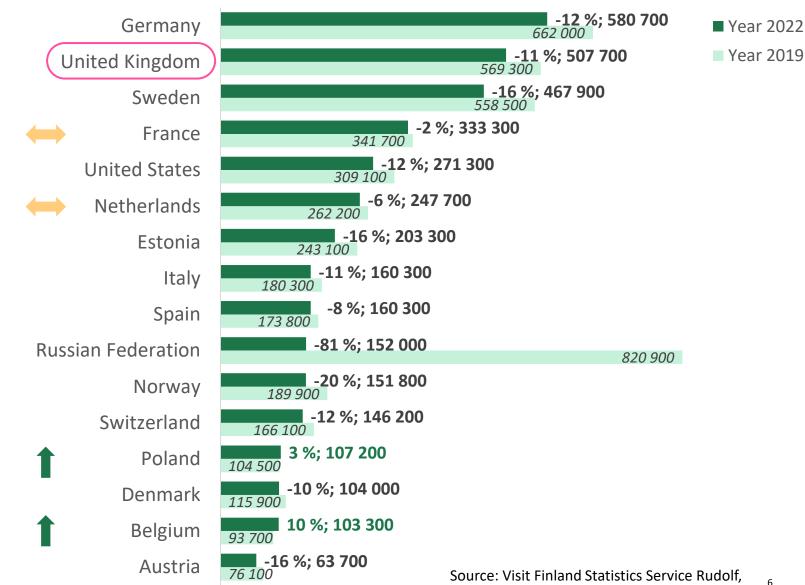
Overnights in 2022

Total foreign 5.0 M

(-29% vs. 2019)

Foreign excl. Russia 4.8 M (-23% vs. 2019)

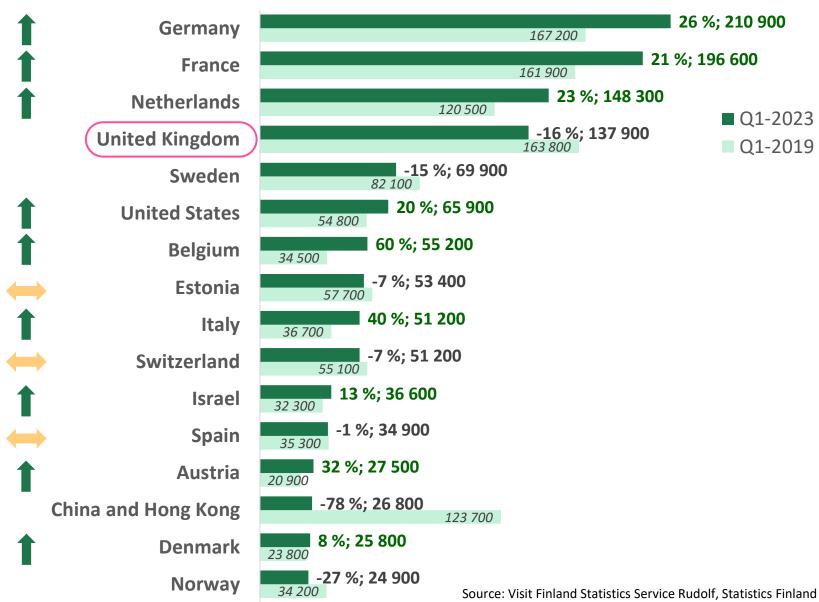
> **EU+UK 3.4 M** (-9% vs. 2019)





Top16 countries 2023 – overnights in Finland

Q1-2023 vs. Q1-2019



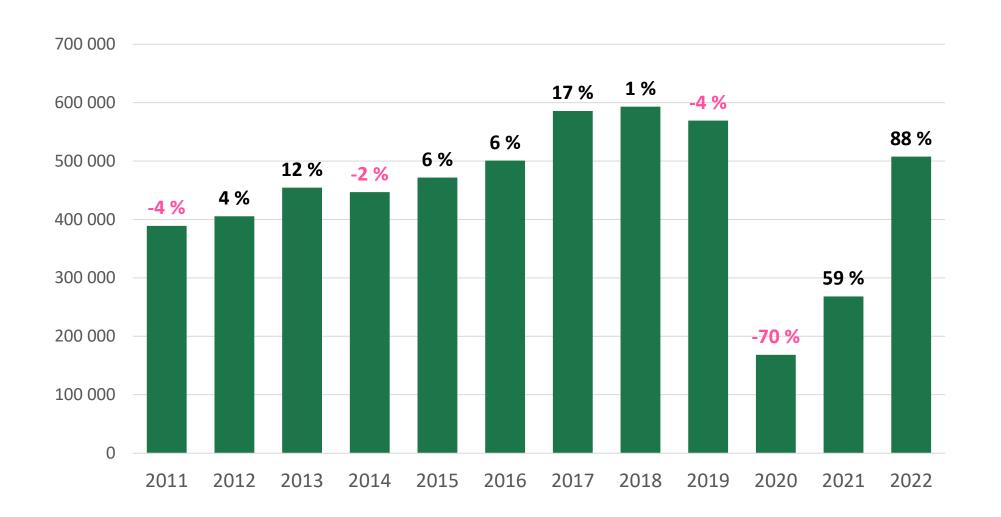


British overnights in Finland





British overnights in Finland 2011-2022



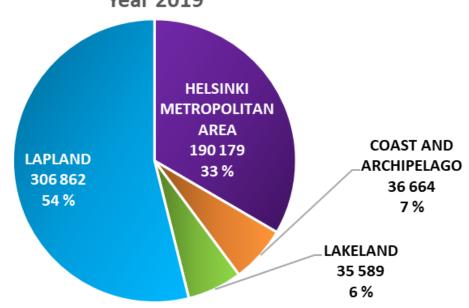
2022 **507,700** nights #2 in market ranking YoY change +88% 2022 vs. 2019 -11%

<u>2019</u> **569,300** nights #3 in market ranking

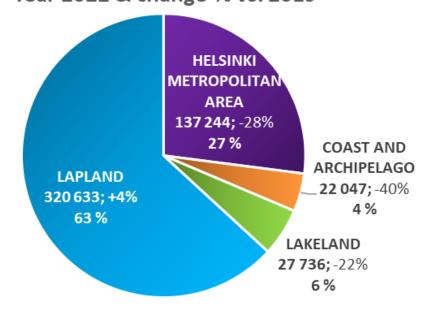


British overnights in Main Regions 2019 & 2022

British overnights in main marketing areas Year 2019

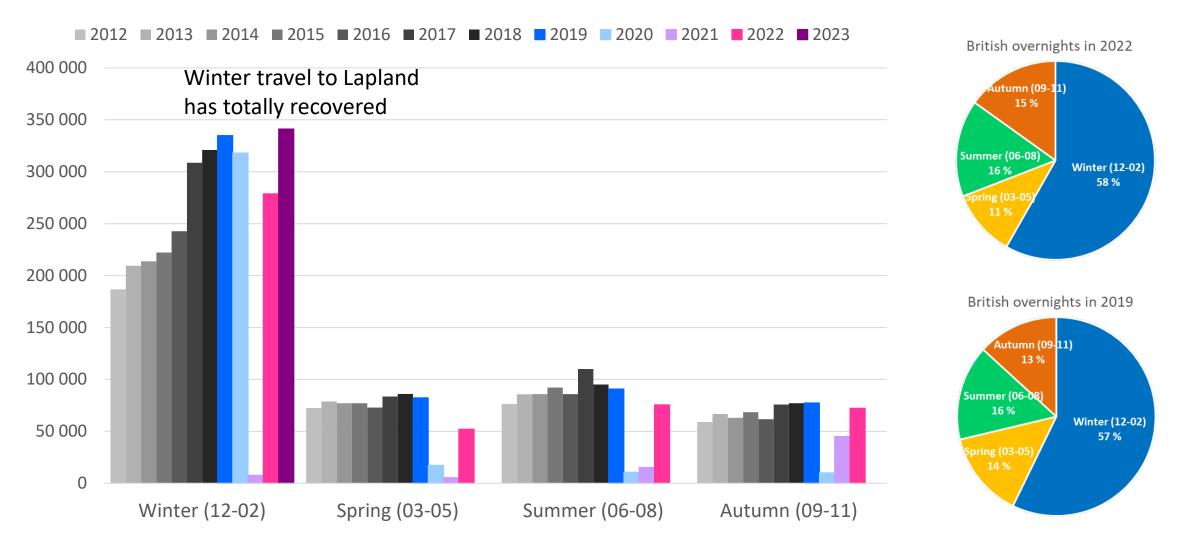


British overnights in main marketing areas Year 2022 & change-% vs. 2019



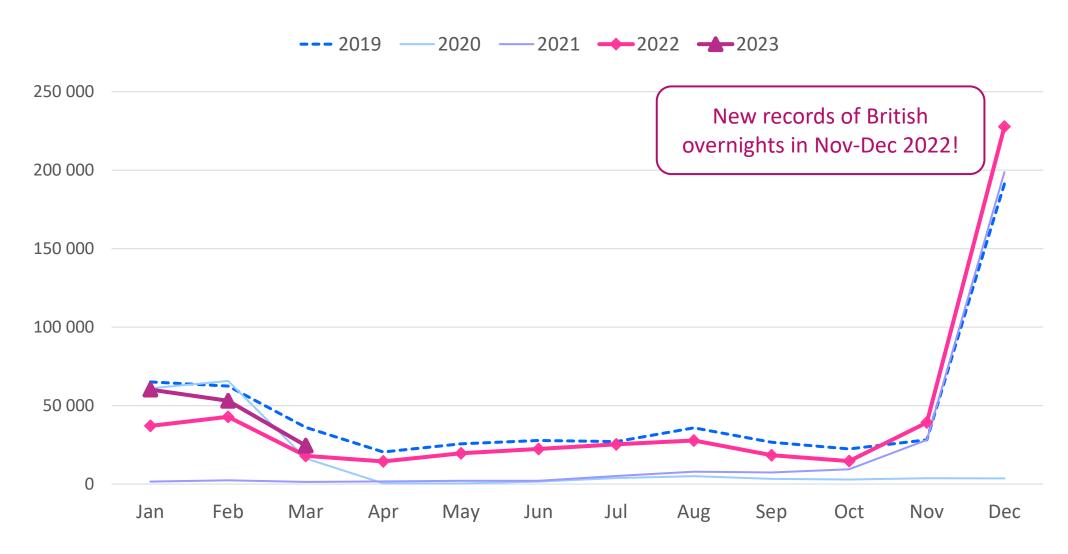


UK – Seasonal Overnights in Finland 2012-2023





British monthly overnights in Finland 2019-2023



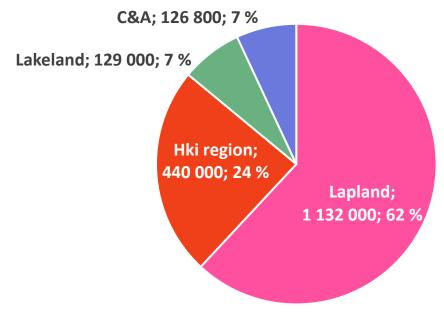


Foreign overnights in high winter season 2022-2023

And change compared to pre-pandemic

1.8 M foreign overnights (-12% vs. winter2019)

- **1.3 M** from EU-27 + UK (+15%)
- **186,000** from Asia (-46%)
- **88,000** from America (**+21**%)



High winter season (12-02)

	Dec2018- Feb2019	Dec2022- Feb2023	Change 2023 vs. 2019
United Kingdom	334 900	341 100	+2%
France	161 700	209 900	+30%
Germany	151 300	180 700	+19%
Netherlands	106 700	131 200	+23%
USA	53 800	64 700	+20%
Sweden	75 100	63 600	-15%
Spain	59 400	63 100	+6%
Italy	42 900	59 900	+40%
Estonia	58 200	59 600	+2%
Belgium	30 300	51 100	+69%
Switzerland	51 800	48 600	-6%
China & Hong Kong	139 700	33 200	-76 %
Singapore	35 300	31 400	-11%
Ireland	14 900	28 600	+92%
Australia	32 600	26 000	-20%
Denmark	21 200	24 300	+14%



Winter high season 2023: Foreign overnights in main regions

And comparison with winter high season 2019

Lapland region

1,132,000 overnights **+8%** vs. winter2019

Share of all foreign **62%**

Main dest: Rovaniemi, Inari-Saariselkä, Levi, Ylläs

Helsinki region

440,000 overnights -26% vs. winter2019

Share of all foreign **24%**

Main dest: Helsinki

Lakeland

129,000 overnights -53% vs. winter2019

Share of all foreign 7%

Main dest: **Tampere**, **Lahti**, **Jämsä, Sotkamo**, **Jyväskylä**

Coast & archipelago

126,800 overnights -19% vs. winter2019

Share of all foreign **7%**

Main dest: Oulu, Syöte,
Turku, Åland, Vaasa

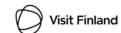
Top5 countries of origen

UK	298,700	+8%
France	179,600	+38%
Germany	111,100	+44%
Netherlands	103,800	+35%
Spain	41,900	+5%

Top5 countrie	es of origen	
Germany	38,100	-5%
USA	35,900	+12%
UK	33,700	-23%
Sweden	30,800	-15%
France	19,200	+8%

Top5 countrie	s of origen	
Estonia	22,200	+4%
Germany	14,000	-16%
Netherlands	6,600	-22%
Sweden	6,400	-41%
UK	5,200	-29%

Top5 countrie	s of origen	
Sweden	19,700	-10%
Germany	17,600	0%
Estonia	9,500	-18%
Netherlands	7,600	+19%
France	6,000	+14%



British were the largest visitor group in most of the destinations in Lapland region during high winter season 2022-2023

Dec 2022 – Feb 2023

265,900 British overnights in the Lapland region

+8% vs. winter 2019 & **+12%** vs. winter 2020

Most popular destinations visitors in Lapland during v	
Kittilä-Levi	64,300
Inari-Saariselkä	51,200
Rovaniemi	44,400
Kolari-Ylläs	39,200
Kuusamo	34,200
Sodankylä	20,200
Enontekiö	17,600



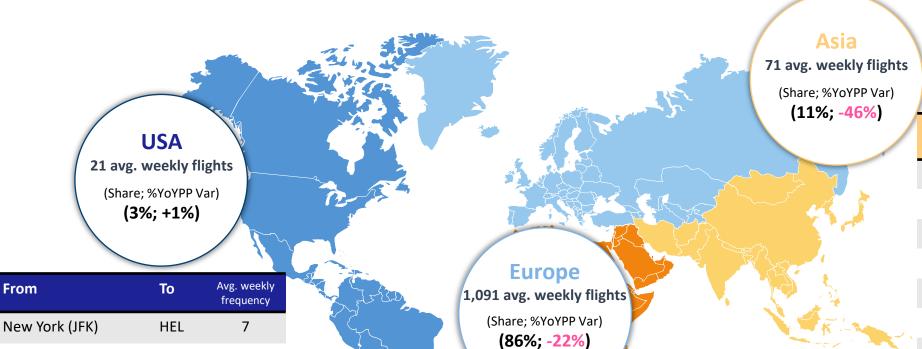


ForwardKeys **Seat capacity**



Direct flights to Finland April – September 2023

and change in seat capacity compared to pre-pandemic



otal seat capacity to Finland
for Apr-Sep/2023

-25%

From	То	Average weekly frequency
Tokyo (HND)	HEL	12
Delhi (DEL)	HEL	7
Singapore (SIN)	HEL	7
Bangkok (BKK)	HEL	7
Seoul (ICN)	HEL	7
Doha (DOH)	HEL	7
Hong Kong (HKG)	HEL	7
Tokyo (NRT)	HEL	4
Shanghai (PVG)	HEL	2 → 6
Osaka (KIX)	HEL	3
Mumbai (BOM)	HEL	3
Zhengzhou (CGO)	HEL	1

Source: Destination Gateway by ForwardKeys Database update 11-Apr



Chicago (ORD)

Dallas (DFW)

Seattle (SEA)

Los Angeles (LAX)

HEL

HEL

HEL

HEL

4

4

3

3

From

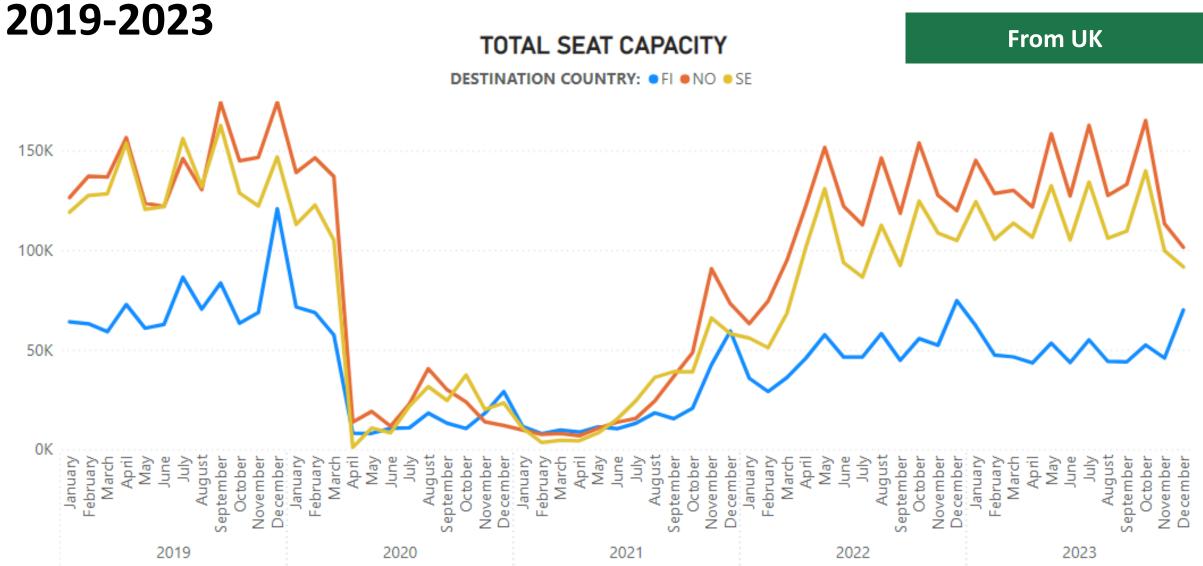
Direct flights to FIN, SWE, NOR / April – September 2023

and change in seat capacity compared to pre-pandemic

	Seat capacity from USA	change-% vs. pre-pandemic from USA	Seat capacity from Asia	change-% vs. pre-pandemic from Asia	Seat capacity from Europe	change-% vs. pre-pandemic from Europe	Seat capacity TOTAL INT'L	change-% vs. pre-pandemic TOTAL INT'L
Finland	153,700	+1%	538,000	-46%	4,219,200	-22%	4,911,500	-25%
Sweden	155,500	-38%	260,800	-41%	8,271,600	-14%	8,764,000	-15%
Norway	107,900	-25%	123,300	-40%	7,529,200	-6%	7,760,500	-8%



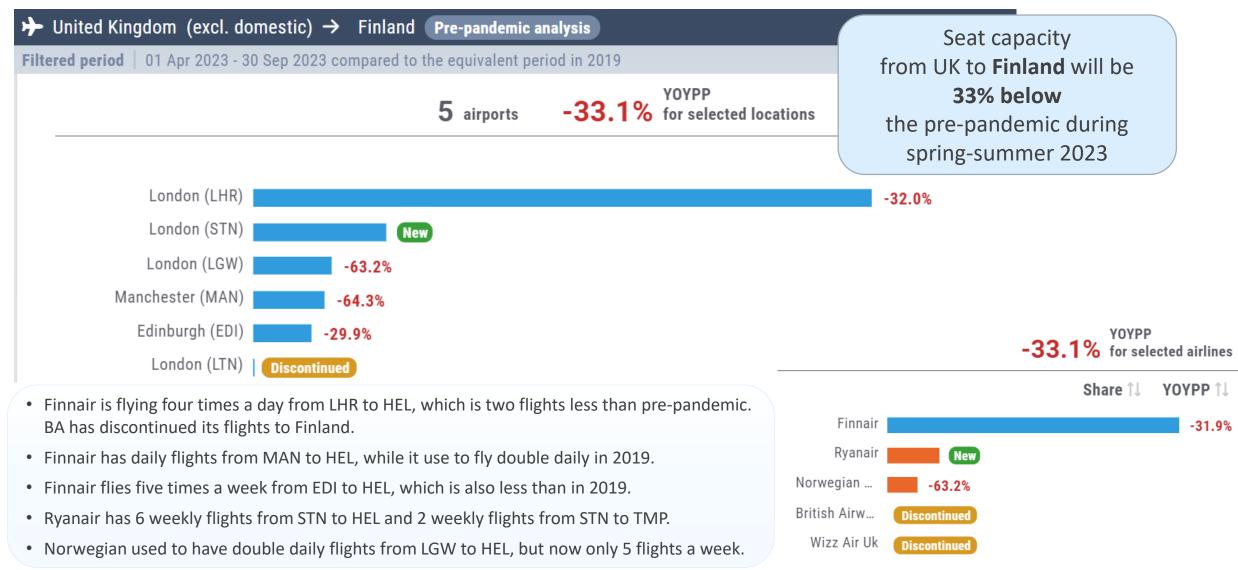
Monthly seat capacity from <u>UK</u> to FIN, SWE, NOR





Seat capacity from <u>UK to Finland / Apr-Sep 2023</u>

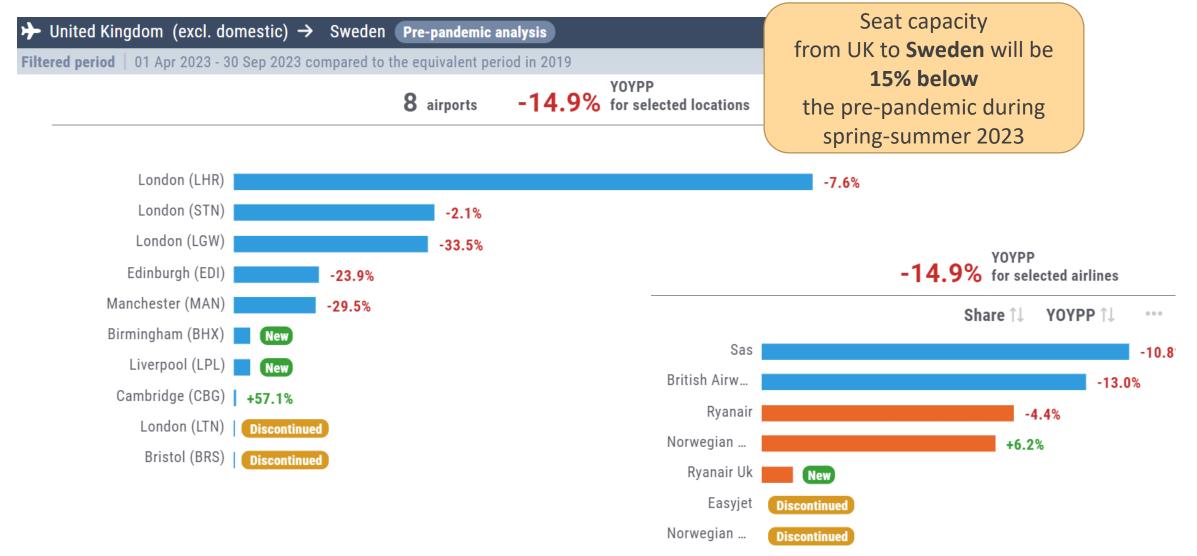
Comparison to pre-pandemic





Seat capacity from <u>UK to Sweden / Apr-Sep 2023</u>

Comparison to pre-pandemic





Seat capacity from <u>UK to Norway / Apr-Sep 2023</u>

Comparison to pre-pandemic Seat capacity → United Kingdom (excl. domestic) → Norway Pre-pandemic analysis from UK to **Norway** will be Filtered period 01 Apr 2023 - 30 Sep 2023 compared to the equivalent period in 2019 1% above YOYPP the pre-pandemic during 11 airports .3% for selected locations spring-summer 2023 London (LGW) +19.8% London (LHR) +3.4% Manchester (MAN) +27.5% +1.3% for selected airlines London (STN) -31.5% Share ↑↓ Aberdeen (ABZ) YOYPP ↑↓ -23.8% Norwegian ... Edinburgh (EDI) +126.5% +16.0% -3.5% Newcastle (NCL) +162.3% Ryanair Uk New Southampton (SOU) New British Airw... Liverpool (LPL) | -51.9% Wideroe'S Fl... -17.4% Inverness (INV) New Loganair +53.8% Shetland Islands (L... | -60.3% Sunclass Ai... Kirkwall (KOI) | Discontinued Norwegian ... Discontinued London (LTN) | Discontinued Ryanair Discontinued Wizz Air Uk Norwich (NWI) | Discontinued Discontinued





ForwardKeys

Flight arrivals/bookings



Change in flight bookings* for <u>Jun-Aug 2023</u> compared to summer pre-pandemic

	t bookings fo update 12.3	→ 2.4.	→ 23.4.	→ 14.5.		June-August
Total int'l summer 2023 vs. 2019	-11%	-7%	-16%	-17%	148,200	
					No. of flight tickets*	
Germany	-12%	-10%	-7%	-8%	25,000	
USA	-10%	-9%	+1%	+2%	17,500	
UK	-14%	-14%	-25%	-25%	13,000	
Switzerland	-21%	-19%	-19%	-17%	10,300	
France	+32%	+36%	+32%	+31%	9,400	
Netherlands	+15%	+28%	+21%	+20%	7,000	
Italy	+4%	+8%	+1%	-1%	5,700	
Spain	+34%	+60%	+49%	+40%	5,400	Please note! Ryanair and
Sweden	+6%	+10%	-12%	-21%	4,800	most of the charter flight bookings are not included
Japan	-71%	-70%	-66%	-67%	3,100	in the booking data and this needs to be taken into
Hong Kong	+67%	+92%	-75%	-72%	1,000	account when comparing the markets.



Change in flight arrivals/booking from <u>UK</u>

Comparison to pre-pandemic

- Bookings from UK to Finland for the summer months will remain below the pre-pandemic level.
- With better connectivity, Sweden and Norway seem to be recovering during the summer and will continue with the growth path also in autumn.





Flight bookings for summer 2023 (Jun-Aug)

Comparison with pre-pandemic



	<u>June</u>	<u>July</u>	<u>August</u>	Jun-Aug
Finland	5,100	5,000	2,900	13,000
Sweden	11,200	8,900	5,500	25,600
Norway	8,100	5,100	4,000	17,200
	<u>June</u>	July	<u>August</u>	Jun-Aug
Finland	-30%	-26%	-13%	-25%
Sweden	+6%	+9%	+5%	+7%
Norway	-3%	-2%	+11%	+1%

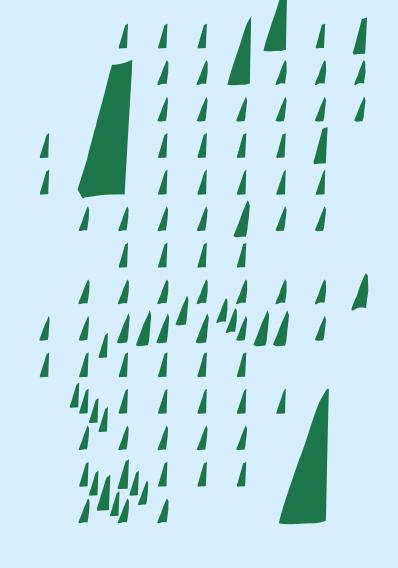
Including at least 1 night in destination.

Biggest low-cost carriers like Ryanair not included in the data.



26

Oxford Economics forecast for Travel Recovery

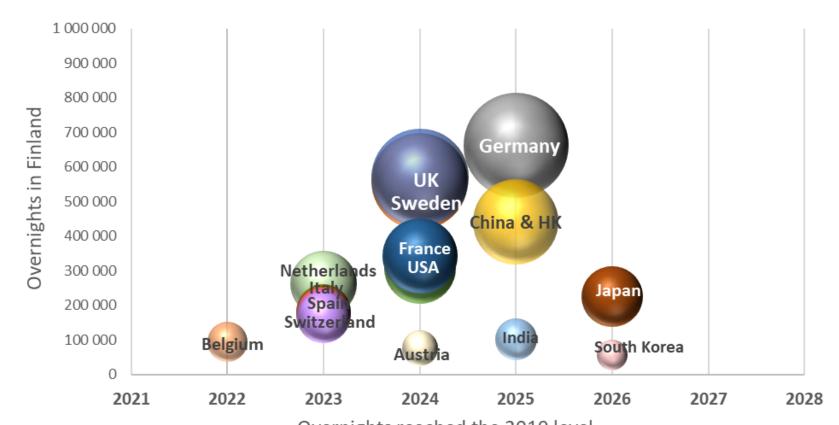




Overnights – Recovery to 2019 levels

Databank update March/2023

Recovery timeline - Overnights in Finland reached the level of 2019



Overnights reached the 2019 level

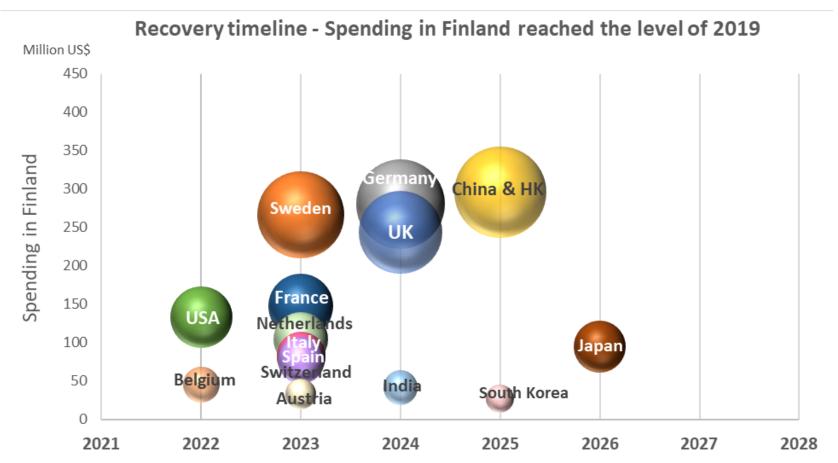
Source: Oxford Economics, databank update Mar 27, 2023



No. of overnights comp. in 2023 to 2019 546 200 -17 % Germany Sweden -6 % 523 300 UK 503 100 -12 % -3 % 329 900 France 14 % **Netherlands** 298 100 **USA** 290 400 -6 % Italy 193 800 11 % Spain 193 700 Russia* 180 200 -78 % China 174 200 -61 % Switzerland 167 700 1 % 30 % Belgium 122 200 91 200 -59 % Japan -3 % **Austria** 74 000 India -30 % 71 300 South Korea 37 100 -34 %

Spending – Recovery to 2019 levels

Databank update March/2023



Spending in Finland reached the 2019 level

Source: Oxford Economics, databank update Mar 27, 2023

	Spending (Million US\$) in 2023	comp.to 2019
Sweden	260,6	-2 %
Germany	225,2	-20 %
United Kingdom	212,1	-13 %
France	143,6	-2 %
United States**	124,3	-6 %
China	113,3	-62 %
Netherlands	113,3	9 %
Spain	89,6	9 %
Italy	88,8	10 %
Russia	79,2	-79 %
Switzerland	77,3	1 %
Belgium	57,9	28 %
Japan	35,7	-62 %
Austria	32,3	-2 %
India	30,9	-25 %
South Korea	19,4	-26 %

^{**)} **USA** will recover to 2019 level in 2022, but will remain slightly below 2019 level in 2023



