

# UK & USA markets' Outlook

webinar 12 October, 2022

## Webinar agenda

#### **UK Market**

- Market insights, market strategy, activity plan 2023
  - Caroline Beaton-Moscatelli, Sales and marketing manager UK
- PR update for the UK market Sergei Shkurov, PR manager

### USA Market

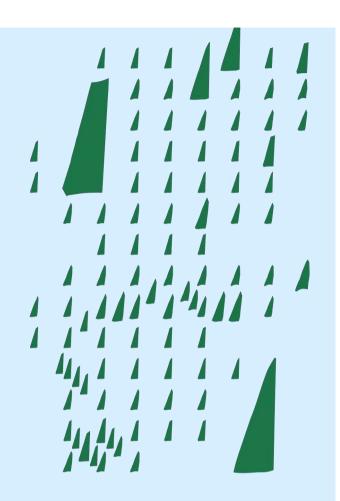
- Market insights, market strategy, activity plan 2023 Heli Mende, Head of Visit Finland North America
- PR update for the USA market Meri Sipilä, PR Manager

### B2C Marketing Campaigns, UK & USA

- Mervi Holmén, Marketing Manager



## **UK market**





## Visit Finland UK market team



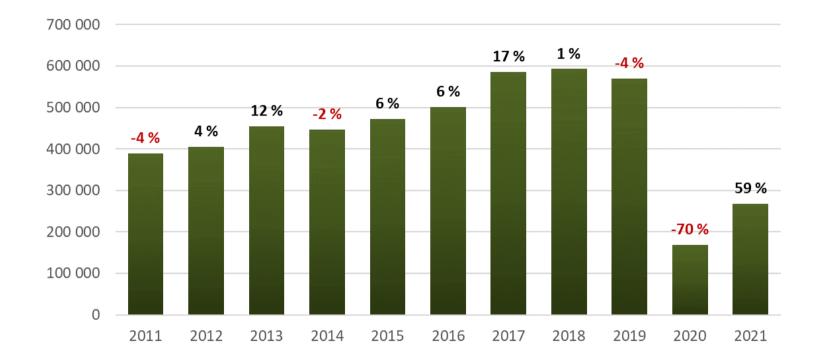
Päivi Hobbs Account Manager, UK Caroline Beaton-Moscatelli Sales and marketing manager, UK Mervi Holmén Marketing Manager Sergei Shkurov PR Manager Susanne Heikkinen Analyst Liisa Renfors Development specialist



## Market Insights



## UK – overnights in Finland 2011-2021



2021 268,300 nights No. 1 in rankings YoY change +59% 2019 569,300 nights

2021 vs. 2019 -

53%



Link to the report: Tilastopalvelu Rudolf - Business Finland

Source: Visit Finland Statistics Service Rudolf, Statistics 6 Finland

# UK – Cumulative overnights in Jan-Aug

Area 1 Whole Finland	$\overline{}$	Nationality	Monthly nights spent	Monthly YoY change (%)	Cumulative nights spent	Cum. YoY change (%)
1 Whole Finiand	Ľ	Germany	81,420	55 🔺	432,775	228 🔺
		Sweden	72,744	133 🔺	340,215	290 🔺
Year		France	22,904	94 🔺	239,838	771 🔺
2022	$\sim$	United Kingdom	27,699	251 🔺	206,335	741 🛦
		Netherlands	19,874	66 🔺	198,193	541 🔺
• • · · · · · ·		United States	34,569	204 🔺	172,988	308 🔺
Month		Estonia	23,524	17 🔺	129,568	48 🔺
August	$\sim$	Switzerland	15,026	40 🔺	114,515	373 🔺
		Norway	18,451	222 🔺	110,406	427 🔺
		Italy	22,307	105 🔺	101,923	288 🔺
		Spain	20,839	127 🔺	89,598	286 🔺
		Russia	38,680	857 🔺	82,192	368 🔺
		Belgium	7,291	80 🔺	80,044	687 🔺
		Denmark	9,469	58 🔺	70,981	272 🔺
		Poland	12,853	95 🔺	70,828	137 🔺
		Austria	7,387	48 🔺	47,503	266 🔺
		Israel	5,095	105 🔺	44,360	915 🔺
		Latvia	6,980	105 🔺	40,020	232 🔺
		Czech Republic	4,602	91 🔺	30,965	267 🔺
		Lithuania	5,925	111 🔺	30,417	171 🔺
		Ukraine	5,751	63 🔺	29,200	166 🔺

- UK is by far the 4<sup>th</sup> biggest source market in Finland, with over 206 000 British overnights so far this year.
- In 2019, UK was the 3<sup>rd</sup> biggest source market after Russia and Germany, as typically the majority of the British overnights in Finland takes place in December.
- The cumulative overnights for this year remain 31% below the level of Jan-Aug 2019.

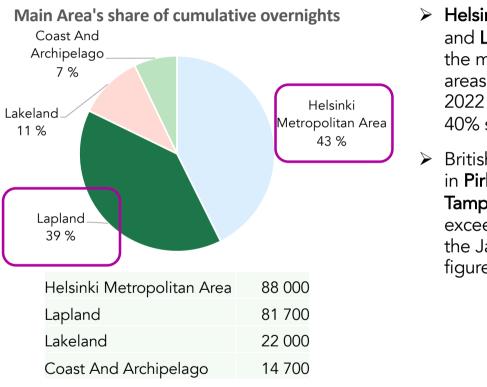
Visit Finland

Link to the report: Tilastopalvelu Rudolf - Business Finland

Source: Visit Finland Statistics Service Rudolf, Statistics Sweden, Statistics Norway, Statistics Denmark, Statistics Iceland

# **UK – Cumulative overnights in Finland**

	<b>2022</b> August 2022	Nights spent	YonY change %	
1	Uusimaa 1 (Helsinki Metropolitan Area)	88 000	489 %	Main Area's share of
Ľ	Lapland	66 800	3859 %	Coast And Archipelago
h	Kuusamo	14 900	4098 %	7 %
Ľ	Pirkanmaa	9 600	858 %	
	Southwest Finland	4 000	287 %	Lakeland
	North Ostrobothnia (excl. Kuusamo)	3 900	470 %	11 %
	Central Finland	3 100	569 %	
	Päijät-Häme	2 500	624 %	
	Uusimaa 2 (excl. Helsinki Metropolitan			
	Area)	2 100	440 %	Lapland
	Kainuu	1 700	441 %	39 %
	South Savo	1 700	518 %	
	North Savo	1 400	211 %	
	Kymenlaakso	1 300	116 %	Helsinki Metropo
	Ostrobothnia	1 200	105 %	Lapland
	North Karelia	800	472 %	
	Satakunta	700	38 %	Lakeland
	Åland	700	1206 %	Coast And Archip
	Kanta-Häme	700	399 %	
	South Karelia	500	234 %	
	South Ostrobothnia	500	42 %	
	Central Ostrobothnia	200	319 %	
	Visit Finland Link to	the repo	t: Tilastopa	alvelu Rudolf - Business Finland



- Helsinki region and Lapland are the most visited areas in Jan-Aug 2022 with around 40% share each
- British overnights in Pirkanmaa / Tampere have exceeded so far the Jan-Aug 2019 figures

Source: Visit Finland Statistics Service Rudolf, Statistics 8 Finland

## Top markets in winter season 2021-2022

And change compared to pre-pandemic

#### High winter season (12-02)

	Dec2018- Feb2019	Dec2021- Feb2022	Change 2022 vs. 2019
United Kingdom	334 900	278 600	-17 %
France	161 700	180 300	+11 %
Germany	151 300	133 100	-12 %
Netherlands	106 700	111 300	+4 %
Spain	59 400	55 300	-7 %
Estonia	58 200	47 400	-19 %
Belgium	30 300	45 900	+51 %
Italy	42 900	45 200	+5 %
United States	53 800	39 600	-26 %
Switzerland	51 800	37 800	-27 %
Sweden	75 100	30 200	-60 %
Poland	21 900	21 500	-2 %
Denmark	21 200	17 100	-20 %
Russia	261 300	16 100	-94 %
Austria	19 500	15 900	-18 %
China & Hong Kong	139 700	14 800	-89 %

#### **Top destinations from UK**

Winter 2021-2022	
Kittilä (Levi)	49 000
Inari (Saariselkä)	46 300
Kolari (Ylläs)	33 300
Kuusamo (Ruka)	31 700
Rovaniemi	30 600

Winter 2018-2019	
Kittilä (Levi)	65 100
Inari (Saariselkä)	49 000
Kolari (Ylläs)	40 800
Kuusamo (Ruka)	33 900
Helsinki	33 900

Source: Visit Finland Statistics Service Rudolf, Statistics Finland 9

Visit Finland

## Top markets in summer season 2022

And change compared to pre-pandemic

	Jun-Aug2019	Jun-Aug 2022	Change 2022 vs. 2019
Sweden	255 200	235 800	-8 %
Germany	270 300	229 100	-15 %
United States	109 900	103 800	-6 %
United Kingdom	90 800	74 500	-18 %
Norway	73 400	68 200	-7 %
Estonia	69 400	60 400	-13 %
Russia	243 400	60 100	-75 %
Switzerland	64 400	54 100	-16 %
France	64 100	53 800	-16 %
Netherlands	62 300	52 400	-16 %
Italy	68 200	45 700	-33 %
Spain	56 600	41 800	-26 %
Poland	31 400	35 500	+13 %
Denmark	37 700	34 200	-9 %
Austria	27 900	22 400	-20 %
Belgium	21 500	19 900	-7 %

#### High summer season (06-08)

#### **Top destinations from UK**

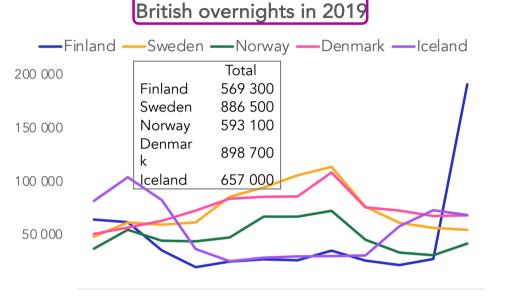
Summer 2022	
Helsinki	38 900
Vantaa	8 400
Tampere	4 300
Jyväskylä reg.	2 200
Espoo	2 200

Summer 2019	
Helsinki	49 700
Vantaa	6 300
Tampere	3 600
Turku	3 400
Jyväskylä reg.	2 400

Source: Visit Finland Statistics Service Rudolf, Statistics Finland 10

Visit Finland

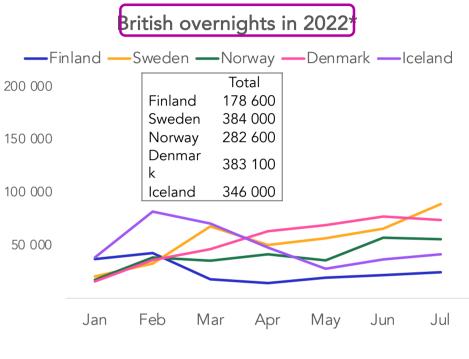
# UK – Overnights in Nordics (Jan-Jul 2022)



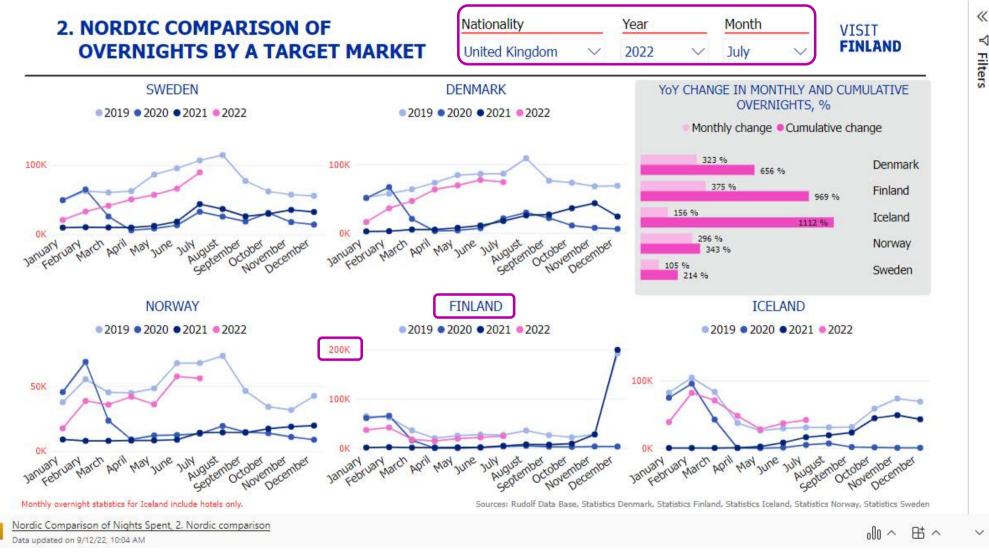
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

- Visiting the Finnish Lapland in December is clearly the most preferred holiday within the Nordics among the Britts
- During the summer months visiting Finland or Iceland is not as popular yet as visiting the other Nordic countries -> there is clearly potential to increase summer and autumn travel to Finland Visit Finland

\*figures are preliminary

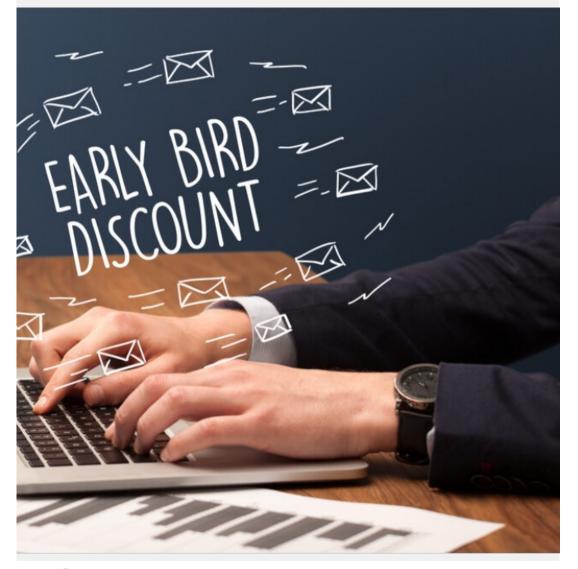


Change %				_				Share of total:
2022/201 9	Jan	Feb	Mar	Apr	Мау	Jun	Jul	<b>Finland</b> : 12% <b>Sweden</b> : 23%
Finland	-43 %	-32 %	-50 %	-30 %	-24 %	-21 %	-8 %	<b>Norway</b> : 18% <b>Denmark</b> : 25%
Sweden	-58 %	-47 %	13 %		-34 %			Iceland: 22%
Norway	-53 %	-30 %	-21 %	-6 %	-25 %	-15 %	-17 %	
Denmark	-69 %ou Icel	urce <b>g Ruy</b> lol land	f database %	e, Statistics	Swneglen% S	tati <b>stics</b> %Jc	orwa <b>y</b> 4S%atist	11 ics Denmark, Statistics



Visit Finland

Link to the Nordic report: Pohjoismainen vertailu - Business Finland

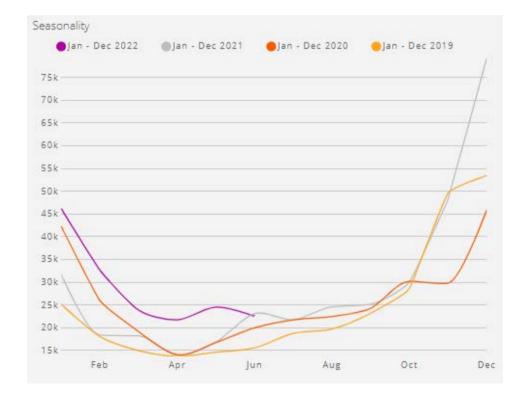


## Digital Demand – Travel Related Internet Searches

Q1/2022 & Q2/2022

Visit Finland

### UK: Searches in Q1 & Q2 2022



Q1/2022	Target Market Distribution							
01/2022	Rank	Flag	Target Market	Searches	Growth			
	1		Germany	167,283	51.7%			
	2		United States	151,590	40.5%			
	з	۲	Japan	122,944	22.5%			
	4		United Kingdom	102,743	50.5%			
	5		Italy	76,999	25.4%			
	6		France	75,588	52.8%			
	7		Spain	56,833	36.3%			
	8	=	Netherlands	54,827	92.1%			
	9		Estonia	48,181	26.1%			
	10	-	India	39,253	20.4%			

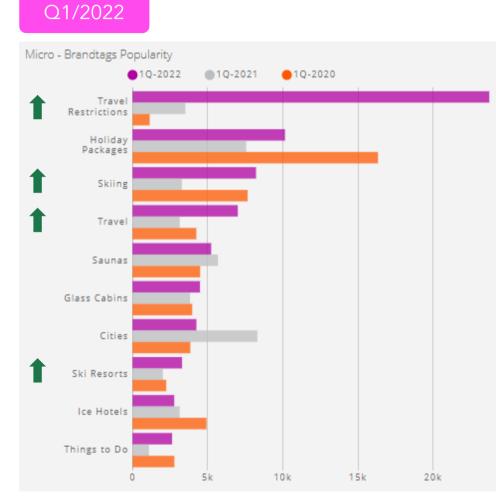
Q2/2022

Target Ma	Target Market Distribution							
Rank	Flag	Target Market	Searches	Growth				
1		United States	134,907	39.5%				
2	٠	Japan	119,932	16.7%				
з		Germany	113,935	9.1%				
4		United Kingdom	68,831	27.8%				
5		Italy	59,885	15.9%				
6		France	54,190	26.7%				
7	-	Spain	52,910	35.9%				
8		Estonia	41,686	11.6%				
9	-	India	38,792	2.9%				
10		Sweden	37,606	18.8%				

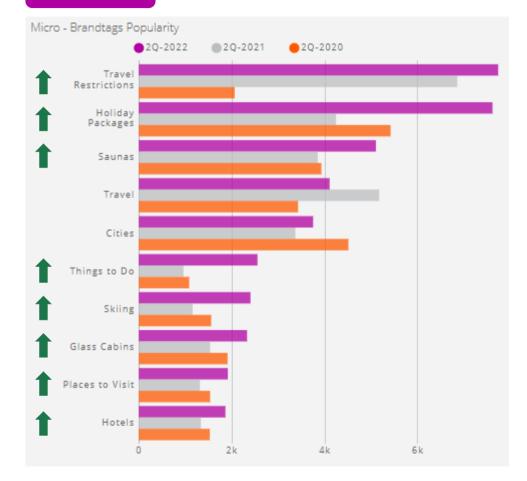


15 Source: D2 Digital Demand

### **UK: Most searched topics**



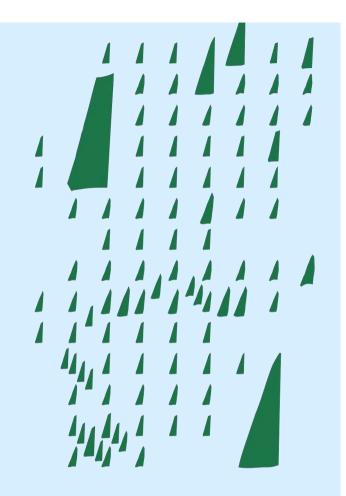
#### Q2/2022



Visit Finland

16 Source: D2 Digital Demand

## Leisure travelers' length of stay UK





### British winter leisure travelers' profile – Length of stay

High winter season 2021-2022 vs. high winter season 2018-2019

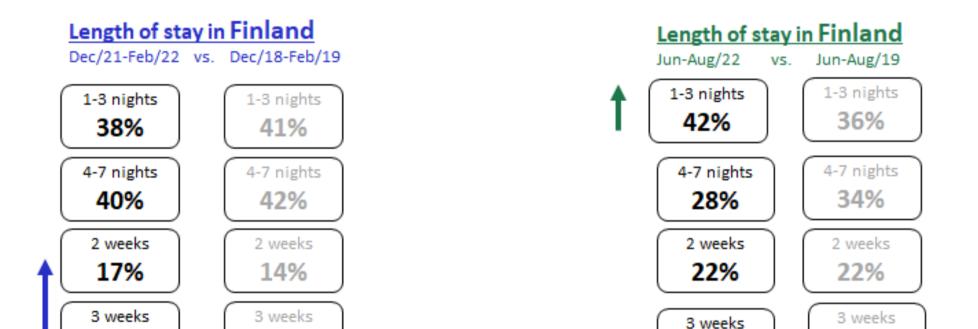
High summer season 2022 vs. high summer season 2019

8%

Longer stays have increased during the winter season

3%

Shorter stays in Finland have increased during the summer season

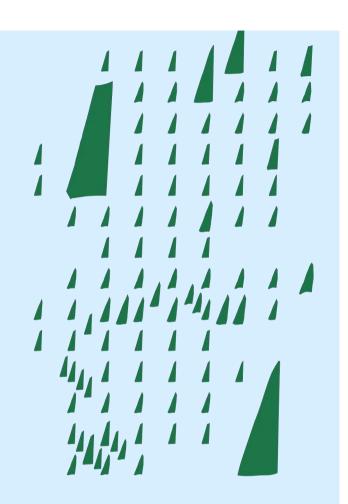


Length of stay from 1 night up to 3 weeks

8%

5%

## Leisure travelers' group size UK

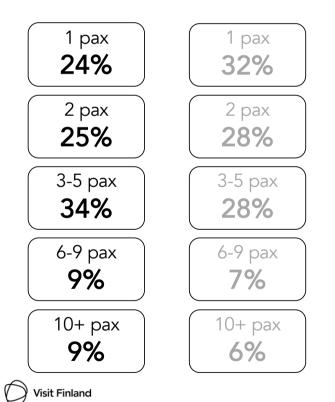


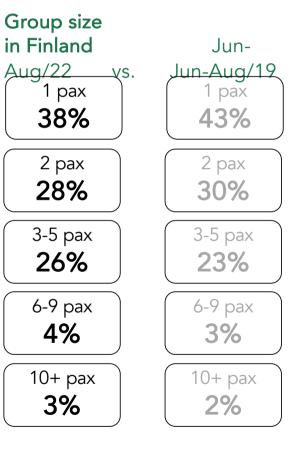


## British winter leisure travelers' profile – Group Size

High winter season 2021-2022 vs. high winter season 2018-2019 Family and group travel during the winter has increased to Finland

> Group size in Finland Dec/21-Feb/22 vs. Dec/18-Feb/19



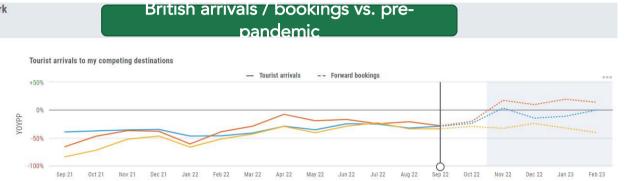


High summer season 2022 vs. high summer season 2019

Family/small group travel during the summer season has increased to Finland

# Air bookings for November 2022-





Bookings from UK / November 2022 - February 2023									
Nov 22 Dec 22 Jan 23 Feb 23									
Finland	2 663	6 613	1 185	1 367					
Norway	1 730	2 004	511	1 032					
Sweden	1 400	1 598	315	404					
	Nov 22	Dec 22	Jan 23	Feb 23					
Finland	4 %	-15 %	-11 %	0 %					
Norway	17 %	10 %	19 %	14 %					
Sweden	-33 %	-24 %	-33 %	-41 %					

Visit Finland

Data Update: 25 Sep 2022

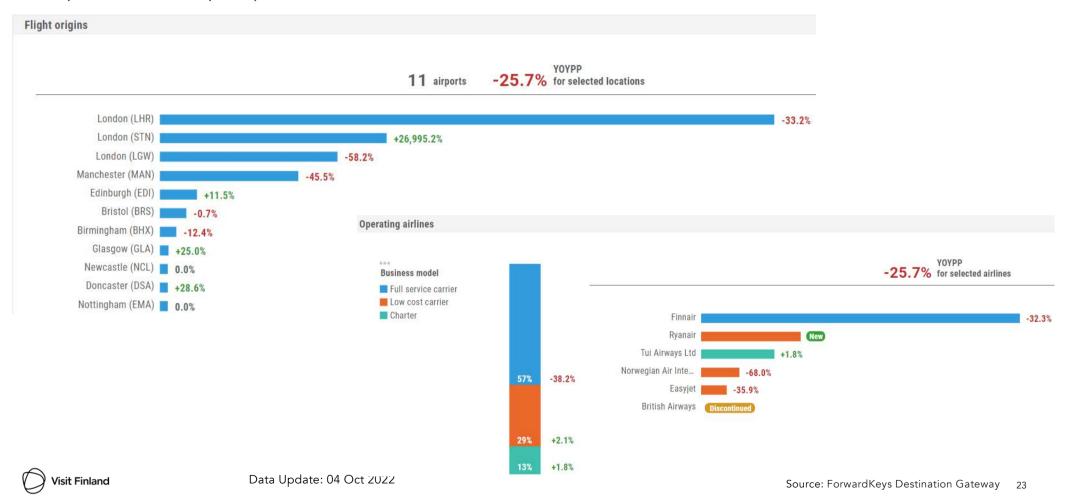


# ForwardKeys Air travel & Seat capacity



## Seat capacity Nov/2022 – Mar/2023

#### Comparison with pre-pandemic UK to Finland





## Oxford Economics – Overnights & Spending

Recovery forecasts

Visit Finland

# **Overnights – Recovery to 2019 levels**

#### Databank update June/2022

Recovery timeline - Overnights in Finland reached the level of 2019	4 %
Germany 691 400	
1 000 000 <b>Sweden</b> 562 000	1 %
UK 556 200	-2 %
<sup>900 000</sup> France 392 400	15 %
800 000 USA 323 100	5 %
Netherlands         308 500	18 %
View         View         Netherlands         308 500           Germany         00000         UK         Italy         215 300           Italy         205 100         Italy         205 100	-74 %
	14 %
500 000 Sweden 186 100 China & HK	7 %
Sweden         Sweden         Spain         186 100           400 000         180 000         Switzerland         167 400           300 000         Nemerlants         149 800         Date	1 %
2 300 000 Nemerlands 149 800	-66 %
200 000 Japan Belgium 122 200	30 %
Switzerland 37 800	-61 %
100 000     Belgium Austria     India     84 000	-18 %
0 Austria 79 200	4 %
<b>2021 2022 2023 2024 2025 2026 2027 2028 2029 2030 2031 South Korea</b> 27 600	-51 %
Overnights reached the 2019 level	

Source: Oxford Economics, databank update Jun 30, 2022



Source: Oxford Economics / Tourism Economics Databank

25

No of overnights comp to

# Spending – Recovery to 2019 levels

#### Databank update June/2022

												(141111011 000)	2017
	Recovery timeline - Spending in Finland reached the level of 2019							Sweden	302,0	14 %			
Milli	on US\$				Germany	301,9	9 %						
	450										UK	236,0	-1 %
q	400					Russia					France	182,4	20 %
	350									United State	<b>United States</b>	147,8	10 %
lan	300	Sweden		China & HK				China	130,8	-57 %			
in Finland	250	Germany								Netherlands	123,4	20 %	
ii g(											Russia	108,7	-72 %
Spending	200										Italy	91,7	19 %
Spe	150	France No. 10 US	A								Spain	87,1	12 %
	100	italy					Japan				Switzerland	70,3	5 %
	50	Spain Switze									Belgium	52,6	37 %
	2011	Belgium Austria	India		South Ko	orea					Japan	39,2	-59 %
	0 <b>2021</b>	2022 202	2 2024	2025	2026	2027	2028	2029	2030	2031	Austria	37,0	10 %
				nding in Fin							India	35,7	-12 %
			ope				rd Economic		update Jun	30, 2022	South Korea	14,4	-46 %
										사람이 있는 것은 것은 것은 것을 많이 없다.			



Source: Oxford Economics / Tourism Economics Databank

Spending in 2023

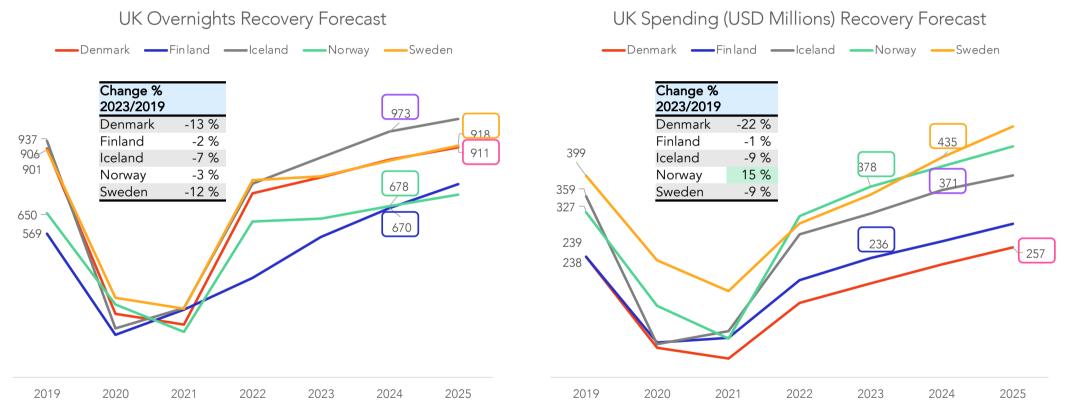
(Million US\$)

comp.to

2019

26

### Oxford Economics forecasts: <u>UK Overnights &</u> Spending





## Market strategy



# Why this market?

#### VF.fi website: United Kingdom - Business Finland

- In 2019, the United Kingdom was our third largest market in terms of accommodation days and among the top countries also when it comes to monitoring money consumption.
- The UK was clearly the number one market for the winter season 2021-2022.
- Finland is especially known as a winter destination and the homeland of Santa Claus. Lapland, in particular, is a popular destination for The British in the winter, and many Britons travel to Lapland with their families. Compared to the other Nordic countries, Finland remains the top UK winter destination in the Nordics.
- Finland is also especially known in the UK for its Northern Lights, extraordinary accommodation, saunas, city breaks, skiing, lakes and nature activities.
- There is an opportunity to grow year-round tourism. There is demand from the UK travel trade for shoulder season, off-peak and summer products.



# Finland selling points in the market

VF.fi website: United Kingdom - Business Finland

- Clean nature and our room to roam compared to the rest of Europe are our selling points, especially after the pandemic. Britons want to holiday in destinations with space, pure nature, culture and various activities, and in Finland, all this is on offer. The local way of life, Finnish food, guided nature activities, wildlife watching and "workation" holidays are all of interest to the British.
- Wellness tourism is on the rise in the UK, and Finland has interesting offerings in the form of spas, various retreats, nature meditation, yoga, sauna experiences and "digital detox".
- Sustainable tourism is still important for Britons. For brits, sustainable tourism is not only about how to travel to the destination, but also about which form of accommodation to choose and what activities to do. There are a lot of sustainably implemented alternatives to tourism in Finland, we just need to be able to actively communicate these to British travellers as well.
- Finnish luxury Unique special accommodations and high-end experiences are in increasing demand by the UK luxury sector.



## Vision 2022-2024

VF.fi website: United Kingdom - Business Finland

- Year 2022: The market is recovering well. Travel sales to Finland have strengthened and Finland will retain its position as the first choice of Nordic winter travel destinations for British tourists. Finland's recognition as a sustainable luxury travel destination continues. The product range will be further developed for summer and autumn.
- Year 2023: Summer and autumn travel to Finland will continue to grow, and Finland will increase its market share as a sustainable luxury travel destination. The product range, sales and awareness in the summer and autumn have intensified. Flight accessibility has increased from the UK to Finland. Overnight stays in winter are growing and Finland continues to maintain its market position.
- Year 2024: Year-round leisure travel has recovered to the level of 2019. Finland is known as a year-round, sustainable travel destination, and leisure travel has significantly increased during the summer and autumn seasons. Finland is a popular travel destination among our main target groups, especially those looking for Finnish luxury.



Finland is the most desirable travel destination in the Nordics.

### Increasing demand

VF TARGET	Identify key market specific opportunities for this strategic theme					
Finland's share of Nordic accommodation overnights is increasing Length of stay is increasing Travel income is growing	<ul> <li>The UK share of Nordic accommodation overnights is 13%</li> <li>Length of stay is increasing for example in the winter season Nov 21 – Apr22 - 5 nights on average</li> <li>The UK is forecasted to be one of the 3 biggest spenders in 2023</li> <li>Increased flight accessibility from the UK to Finland</li> <li>Significant rise in demand for luxury and tailor-made products</li> <li>Increased interest in the great outdoors – adventure activities, hiking</li> <li>Opportunity to grow year-round travel for FIT travellers and families</li> </ul>					
Visit Finland	<ul> <li>Identify key market challenges for this strategic theme</li> <li>Competition from other Nordic countries (IE: greater accessibility in the Summer)</li> <li>Travel income is under threat from the increasingly high cost of living in the UK</li> <li>Finland has a weak Summer image in the UK</li> </ul>					

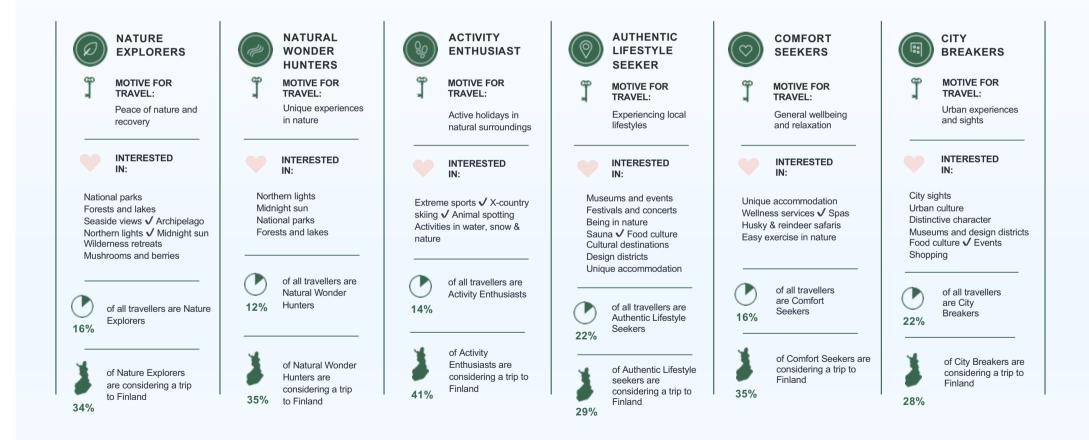
Finland is a sustainable, reliable and safe travel destination. It's recognised as the world's leading sustainable travel destination. Finland has a competitive tourism industry – all year round.

### **Developing sustainable travel**

VF TARGET	Identify key market specific opportunities for this strategic theme
Finland is a global benchmark of sustainable tourism Year-round travel Gini - index is improving	<ul> <li>Sustainability remains important for UK travellers</li> <li>Further development of year-round travel</li> <li>Social and cultural sustainability and authentic local Finnish food and culture is of importance to the UK</li> </ul>
	<ul> <li>Identify key market specific challenges for this strategic theme</li> <li>A growing number of UK travellers are taking fewer holidays by plane to negate the impact of their travel</li> <li>Finland being perceived as a safe country is under threat from Russia's close proximity</li> </ul>
Visit Finland	

### **Segments**

The main group of Modern Humanists is divided into segments based on their travel motives:



## Top 3 traveller segments in UK





Main product type: High end- ja luxury experiences

**Interested in:** Unique accommodation, wellness services, spas, husky & reindeer safaris, easy exercise in nature

Target groups: Couples, families, seniors, LGTBQ+

Travelling season: Winter and summer

Main channels to reach this segment: Tour operators and luxury travel agents, PR and social media channels, premium digital print , media

**Other remarks**: Rising interest in the summer and autumn season with product and experience to match



## Top 3 traveller segments UK

NATURE EXPLORER



Main product type: Nature experiences

**Interested in:** National parks, forests and lakes, seaside views, archipelago, northern lights, midnight sun, wilderness retreats, mushrooms and berries

Target groups: Families, couples, groups of friends, solo travellers

Travelling season: Winter, summer, autumn

Main channels to reach this segment: Tour operators, travel agents, PR and social media, TV and digital, print media geared towards nature

**Other remarks**: Opportunity in the summer and autumn months to grow this traveller segment

36

## Top 3 traveller segments UK

Main product type: City break



**Interested in:** City sights, urban culture, museums and design districts, food culture, events, shopping

Target groups: Couples, solo travellers, group of friends, LGBTQ+

Travelling season: All year round

Main channels to reach this segment: OTA's, tour operators, travel agents, PR and social media, TV and digital print media

**Other remarks**: Opportunity to grow Turku and Tampere as city break destinations



CITY

BREAK

### Travel Trends UK



# **Top Travel Trends**



**Bucket list** Northern Lights was the no.1 on the bucket list recently published by Audley Travel and no.9 was seeing bears in Canada!

**Impactful Travel** According to a 2022 Impact Tourism Report, 96% of travellers said that they believed it's important their travels positively impact the communities and environments they visit

**Natural & Cultural Heritage** Data from Virtuoso reports that 58% of Gen Z and 52% of Millennials want to travel that preserves natural and cultural heritage

Cruising is very popular again and leading the way for 2023 bookings

**Incentive Travel** rewarding staff on the rise – less destinations being offered in the RFP's

Wellness & Promoting personal growth, retreats has a healthy year-onyear increase: 2021 (13%) vs. 2022 (24%) – google searches 341.4% uplift on July 22

Multi and generational Travel – groups of families and friends on the rise

UK and Europe remain the most popular destinations for UK travellers

Longer booking windows – now there are little or no restrictions



#### Activities 2023



### **B2B** activities

#### Sales Events in 2023

- Five Countries' Workshop, February 7th, 2023
- Visit Finland Luxury Travel Forum 3.0 2 day live event
- for luxury suppliers and buyers in UK, May 2023, TBC by invitation only.
- **Mini roadshow in Northern Ireland** Visit Finland, Visit Estonia Finnair summer and citybreak focus, March 2023
- WTM 2023, November 2023 Visit Finland participation TBC
- Other B2B activities:
- Membership related sales activities in ANTOR & AITO etc.
- Business Events Activities (Finland Convention Bureau) TBC
- Sauna event with Finnish Institute in London, summer, sauna, Finnish culture, TBC (Team Finland activity)
   Visit Finland





### **B2B** activities

#### FAM trips in 2023

- Shoulder season Winter famtrip, March/April 2023, themes: nature, luxury & sustainability, TBC
- Summer famtrip, June 2023, themes: nature, sustainability, TBC
- Autumn famtrip, September/October 2023, nature, sustainability, luxury TBC
- Individual tour operator famtrips, TBC





### **B2B2C** activities

Joint promotion campaigns:

- Dnata Travel Owned by Emirates Group, Leading Travel Management
- UK Brands B2b Gold Medal/Pure Luxury & Travelbag that sells Tailormade Holidays
- Product expansion for Finland and promotion, training of sales teams/agents through multi-media channels TBC
- Targeting FIT, groups city breaks, shoulder season and Summer
- Regent Holidays: Part by ITC Luxury

- Summer campaign Raise awareness of the itineraries available in Finland during the summer months highlight that Finland is not just a winter destination through multi media channels TBC

- targeting families new family itineraries Lakeland and Lapland
- Discover the World:
- Summer and shoulder season product expanisio and brand awareness through multi-media channels TBC
- FIT, Families, nature, culture

Other joint promotion campaigns TBC







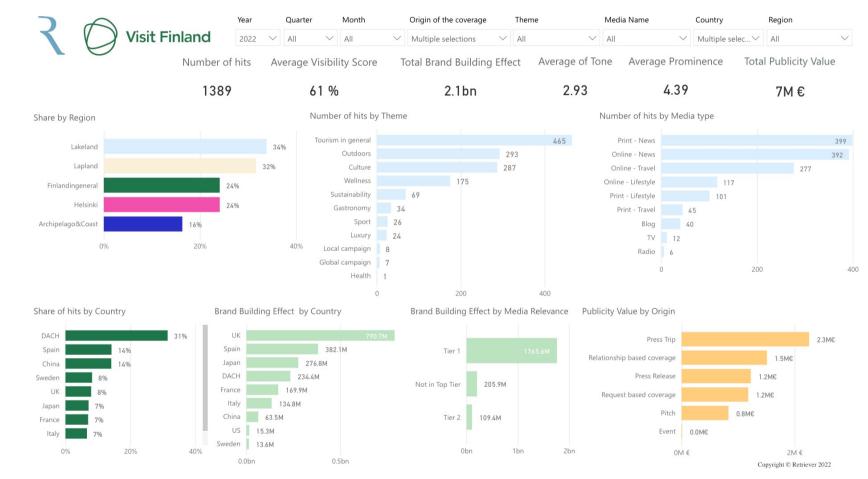
### **Current media environment in UK**

Q2: Travel is recovering from most of our markets, also from United Kingdom

- Recovery after the pandemic has started and we have resumed a normal level of activities, including bringing media to Finland. This will help us in achieving our targets, as prominence and thus the overall visibility for Finnish travel is always higher in stories that are the result of media trips.
- The war in Ukraine did not have a significant impact on our PR efforts to attract travelers to Finland. To date, there hasn't been news that would indicate that travelling to Finland would not be safe.
- The current economic situation and the prognosis towards the end of the year are affecting the travel expenditure globally. Factors such as fuel and food prices, inflation, electricity, as well as chaotic international airports are reducing the pace of recovery.

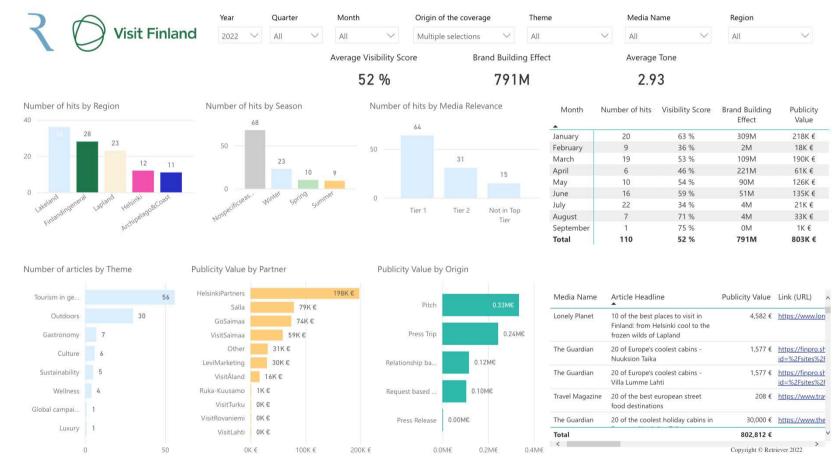


#### PR & Media activities 1-8.2022



🔵 Visit Finland

### PR & Media activities in UK 1-8.2022



🔵 Visit Finland

#### PR and Media in UK in 2022 in results to date

The highest Brand Building Effect was recorded in April (292 million) of which the largest part derives from the hits in the UK media, namely The Guardian. Brand Building Effect, a composite of Reach and Visibility Score, means coverage in high-reach publications. Nearly 60% of the BBE in Q2 derived from the coverage in the UK.

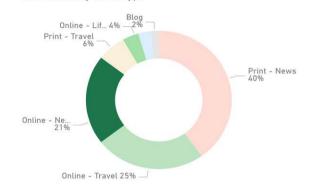
8 press releases, 56 dedicated pitches to Tier 1 and Tier 2 UK media

- 3 group media visits for 12 journalists in total
- 7 individual media visits
- 3 individual social media influencer visits for 6 influencers in total
- 2 x UK TV filming visit are in progress



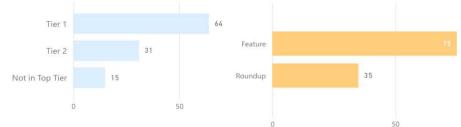
7 6		Year		Quarter		Month		Origin of the coverage		Theme		Media Name		Country		Region	
$\boldsymbol{\langle}$	Visit Finland	2022	$\sim$	All	$\sim$	All	$\sim$	Multiple selections	$\sim$	All	$\sim$	All	$\sim$	UK	$\sim$	All	$\sim$

Share of hits by Media type





Number of articles by Subject Prominence



Country	Media Name	Number of hits	Brand Building Effect	Publicity Value
UK	The Guardian	5	286.92M	93,154 €
UK	Daily Mail	1	213.75M	30,000 €
UK	The Independent	2	40.76M	75,000 €
UK	Yahoo UK	1	39.10M	30,000 €
UK	Yahoo! News	1	39.10M	30,000 €
UK	Daily Express	1	33.75M	30,000 €
UK	National Geographic	2	25.51M	30,869 €
UK	Financial Times	2	22.47M	33,137 €
UK	The Telegraph	4	16.63M	71,421 €
UK	Independent	3	14.11M	60,229 €
UK	Scottish Sunday Express	1	13.58M	45,000 €
UK	The Sun	2	8.26M	32,895 €
UK	The Times	6	7.95M	46,451 €
UK	CNT Traveler	1	7.20M	30,000 €
UK	Lonely Planet	3	3.05M	13,746 €
UK	Metro	2	2.53M	34,268 €
UK	wanderlust	3	2.06M	9,833 €
UK	inews	1	1.98M	8,912 €
UK	The Daily Star	1	1.79M	10,049 €
UK	Conde Nast Traveler	1	1.57M	7,054 €
UK	l news	1	1.47M	8,262 €
UK	Breaking Travel News	1	1.26M	7,089 €
UK	Daily Mirror	1	0.63M	7,505 €
Total		110	790.71M	802,812 €

Copyright © Retriever 2022

🕖 Visit Finland

49



Visit Finland

Forget hygge, embrace ruska

If you want to feel jollier this autumn, copy Finns, who know how to welcome this season's glories. By **Richard Franks** 

Rock Cabin, Lake Saimaa, Finland



Finland is home to about 187,000 lakes and more than half a million summer cabins used as weekend escapes. These are typically made from logs, with a sauna by a lake where foraging, fishing and relaxing around the campfire are the order of the day. Lake Saimaa, the country's largest waterbody in the Lakeland region near Lapeenranki, as a popular choice. The tourist board website gosalimaa.com lists many gorgeous options, including Bock Cabin, one of three grand structures hand-built from local trees at accommodation site Vills Lumme Lahit. Built over a huge rock, it has a veranda, a glazed barbecue hut, its own dock and rowing boat and rustic-luxe interiors. From C90 a night, despo three, villalummelahit, fi -

#### Nuuksion Taika, Nuuksio national park, Finland

Close to Helsinki and the city of Espoo, and providing an easy-to-access wildemess fix for city dvellers, are the lakes and forests of the Nunksion national park, north-west of the Finnish capital. Nunksion Talka, a familyrun retreat, offers a charming lakeside cottage, Villa Paratitis, built in 1961 as a hunting lodge and ideal for larger groups, with a sauna and hort ub, a variety of outdoor seating nooks and al freeco kitchen. Go full Viking by booking wild food dinners and sessions on Finnish folklore and traditions in the site's iron age-style longhouse, the Wainölä. From C6So a might, keper 14, muskiontatika, fid

-----



#### Laurel Waldron

takes to the Finnish seas and counts thousands of islands on a summer gastronomic escape

Itting down to diamor in what was prior was reactly what I have to Scandiarsan a sport of the second sport of the sport

48 hour food tour of the city begins



From Scandinavian rustic-luxe to floating eco-cabins in the south of France, we pick cosy and stylish hideaways in forests and lakeland

#### 20 of Europe's coolest cabins

Hostel Apeldoorn, Geiderland, Netherlands For Big Foot types who want to occasionally come out of the forest to visit the Hendersons, the Stavokay Hostel Apeldoorn offers the best of both worlds: a designer cabin in voodlands on the edge of the small city of Apeldoorn in the Veluwe a region known for its nature reserves, lakes and Hanseatic towns. The cabin is an off-the-shelf Wikkelhouse wikkelen being the Dutch word for cardboard - which these sustainable biodegradable tiny houses with glass

Transvivania is completely enchanting and home to unpretentious but fashionably folksy etreats such as Transylvania Log Cabins near the remote village of esteana. Three woodland cabins aclude one raised on a hillock in the reetops. It has bedrooms under the eaves, thick log walls, fairy lights and rocking chairs on the balcony from which to gaze at the glorious Retezat mountains and wave down at the site's resident goats. rom £46pp a night, sleeps five, on Facebook



ITCH black and it's about 1c. yet I'm strangely calm and relaxed lying down in the middle of a forest. Earlier, I even hugged a tree.

That's what you do in Finnish Lakeland where nature governs everything. We're near Lake Saimas, three hours north of Helsinki and just two hours from former Russian capital, 81 Petersburg. Our meditation with wellness coach Tero Vanttinen, from Hotelli Punkaharju, Finland's oldest hotel, aims to ground us in

the natural world and open our minds. Once upright. Tero encourages us to beliow from our diaphragms as we stand in the dark. Apparently it

will rid us of any stress 'Don't be afraid to let go,' he says. I manage a loud yawn - more sleepy cub than roaring lion This might all sound quite hippy but for Finnish people, the lakes nature and being outdoors, even in winter, is part of their psyche. One of the biggest parts of this is the sauna. It's the only Finnish word to make it into the English anguage. I have one nearly every day,' says Tero, 'It's who we are.' So next in Tero's wellness repertoire is sauna yoga. Sitting in 50e heat, you twist and turn your



body stretching and rolling as he gently nudges us into position. Finnish regional quality label for After a 30-minute session, I can feel my posture improving. Walking back to the hotel in the dark, it's handy it is painted an eye-catching pink. Lovingly restored by Pinnish top model Saimi Hoyer, it's packed with retro, vintage and fashion finds. Baimi loves foraging for wild mushrooms and our four-course lasting menu dinner is a revelation in the versatility of fungi. The region is becoming wellknown for its gastronomy and the D.O. Saimaa mark is the first over the lake and no televisions.

'Your window is your viewing,' says food. Local sourcing is apparent at the manager Tertti Manor, an Ibsenesque country house packed with sepia family photos, stuffed birds and samochef Remi Tremoulle blending his experience of working in Asia and Australia with Pinnish produce. Kuru has yoga classes and a Buley spa. Here I try a sound bath. Lying on the floor, muggled in a blanket, with the sound of chimes. vars, where we stop for dinner. Owner, Matti Pylkkanen, has taken inspiration from Sissing-burst and Ballymaloe, so the menu is farm and garden to table: pickled celeriac, beetroot, pike and a riot of colour on the plate. my mind empties and I drift off. Ruru is linked to the neighbour-Leaving tradition behind, we ing Jarvieydan Hotel & Spa, where move on to the uber-stylish Kuru Resort, a private retreat for adults. you can try 'fat' blke riding (with big types) or take forest or lakeside The cabins all have a sauna, views strolls. I opt for another sauna.

erted, in the sauna seem liber ated. I chat to a woman celebrat-ing a family birthday with everyone from granny to son-in-law in their swimming cossies. It's Baturday night and a chance to get together get a sweat on and drink beez. You feel so much better when you come here,' she says. I can only agree.

TRAVEL FACTS

The food, too, is a big draw, with

The Finns, often viewed as intro-

MARGARET was a guest of Visit Finland (visit/finland.com), Visit Saimaa trustraman /UmuT and Finnair Officiality com, 020 8001 0000 which files between Heathrow and Helsinki from CIIC return per person, Rates at Hotel Punkaharju (hotellipunkaharju,fi/en), STAFT OF CHES.

Visit Finland

An island cabin in the Pellinge archipelago

#### **56 Travel**

#### Slowing down with a slice of cabin life on Finland's islands

The Moomins author Tove Jansson immortalised the art of simple seaside living in The Summer Book. Laura Hall follows in her footsteps with a stay in a lodge of her own

he first Moomin was drawn on the wall of an outhouse next to a cowshed by a 14-year-old girl who was feuding with her younger brother. Since the age of seven she had spent her summers in a red-painted cottage belonging to a boat builder and his family on Storpellinge, in the 200-island Finnish archipelago of Pellinge. That teenage girl grew up to be Tove Jansson, Finland's most celebrated writer, and the island where she drew her first Moomin was immortalised in her novel The Summer Book, published in 1972. I've reread it every year since I bought it a decade ago, and I'm far from its only fan. I'm visiting Storpellinge to explore the world of this beloved book and see how much of it remains. The novel is a series of vignettes about a

grandmother and her six-year-old grand-

daughter Sonhia as they summer on a rocky island. Partly based on the relationship between Jansson's mother and her niece, Sophia, the author set the book on Bredskar, the family's private island, and before its launch party took place. Storpellinge, drawing on her childhood

experiences. The novel is a Scandinavian classic and has been translated into 55 languages; in Finland it is so popular that the 50th anniversary edition sold out Fifty years is a lifetime. In 1972 the

THE TIMES Saturday June 25 2022



**BOOK NOW** 

**Jet2holidays** 

ESCAPE TRAVEL // CULTURE // ADVENTURE

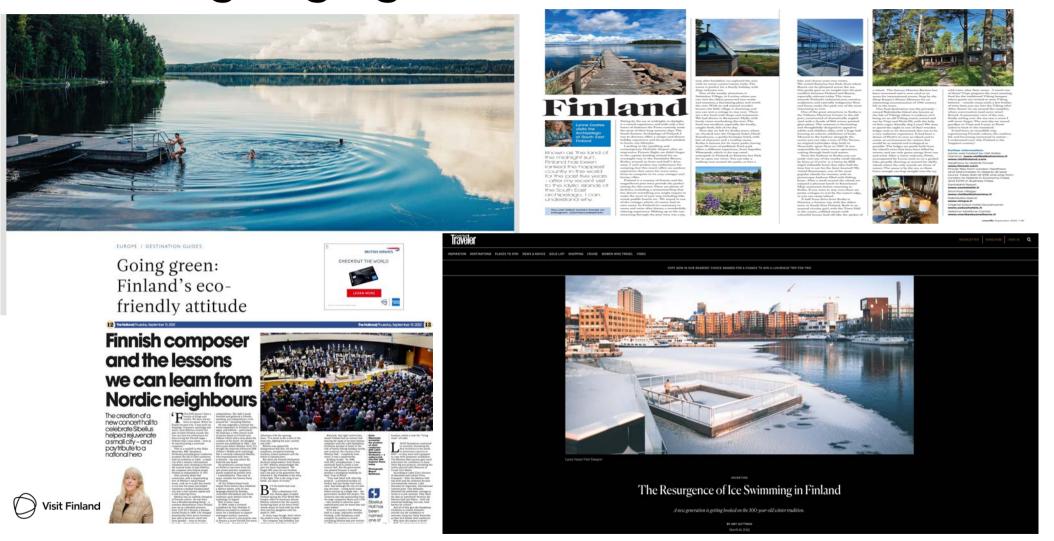
FOREST ON A PLATE' TO BEING WHISKED' WITH TWIGS, RHONDA CARRIER GOES AU NATUREL FINN-STYLE, IN THE LESSER-VISITED

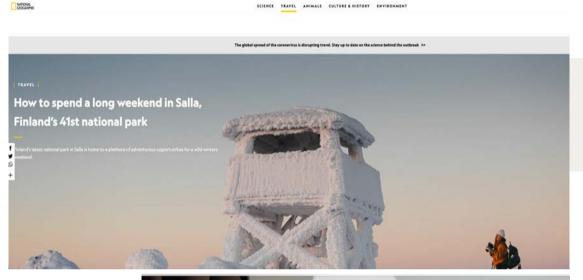
M FLAT on my back on the forest floo nnish 'Land of the Lake deep in the rinnam Land of the Lance. A full moon glimmers through the treetops. There's not a sound to be hea beyond my own breathing. It feels as it thing at all is happening. And yet I feel means a flow olking with Taro Vänttinar

rked up an app











(Dockets, from below) Orwa/Melooni serving dish, Oliva/ Pääta Koppa serving dish, Oliva/Unikko mug, al Marimekko. (Opposite) Tea Trolley 900, Pendant Light A331 'Beehive', Annchair 41 'Paimio', all by Alvar Aalzo for Artek

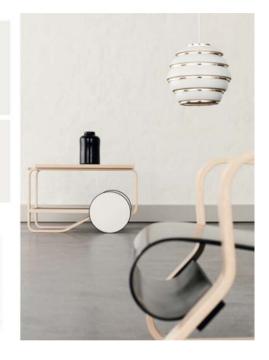


#### Beauty in functionality

Finland is well known for its design classics and modern architectural gems, and a trip to the capital is the perfect opportunity to delve deeper into their history, as well as to discover many other attractions

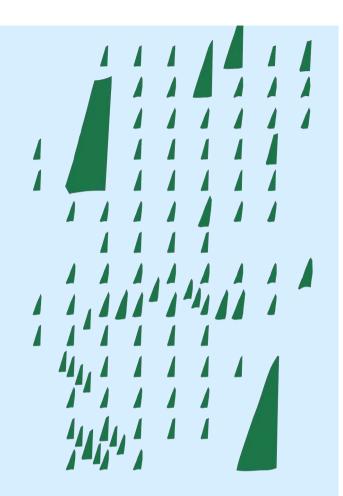
Timelane or extendy. Which do you get for D you choose smorthing casas, in gening and person prior expension, or do you get for the func, lively and affordability of failows, the prior of the prior of the second second second second and the prior of the second second second second second and the prior of the second second second second second labeling biling and the prior of the second seco The evolved a camange down (inclusion designers) from Autrin 200 Deshibitish and Autri and Autrinois (and Autrinois) priprimar Marca Althritechinetics, insures designed and design common block and all advantation dis solves of the inter-twarful carantics, testilla and advantation with any distance of the twarful and the solvest and any advantation of the solvest and contrast Excellential advantation of the solvest and all contrast Excellential advantations and becomes and contrast Excellential advantations and the solvest and contrast Excellential advantations and the solvest and contrast Excellential advantations and the solvest model and the solvest and the solvest and the solvest model and the solvest and the solvest advantation of the solvest and the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model in the solvest and the solvest and the solvest model model







#### **USA market**





#### Visit Finland USA market Team



Asta Kekkonen Account Manager, USA Heli Mende Head of Visit Finland, North America Mervi Holmén Marketing Manager Meri Sipilä PR Manager Hanna Viitasaari Analyst Virpi Aittokoski Outdoor Activities and sports, Sustainable Travel Finland manager

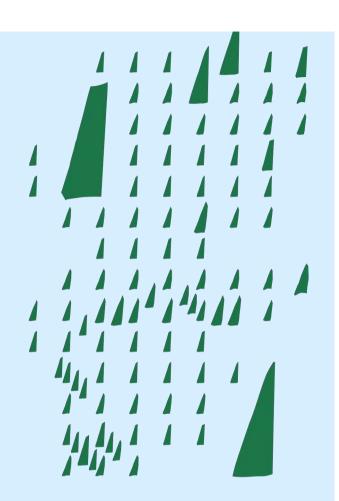


### Market Insights



### **USA insights**

- Overnights
- Digital Demand Travel Related Internet Searches
- Forward Keys Flight bookings and Capacity data
- Oxford Economics Recovery Forecast





### USA – overnights in Finland 2011-2021



2021 97,000 nights YoY change +18% 2019 309,000 nights 2021 vs. 2019 -69%



Link to the report: Tilastopalvelu Rudolf - Business Finland

Source: Visit Finland Statistics Service Rudolf, Statistics 59 Finland

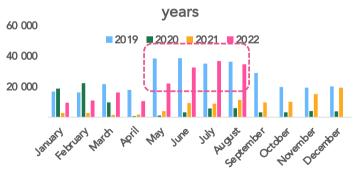
# USA – Cumulative overnights in 2022

Area	
1 Whole Finland	$\sim$
Year	
2022	$\sim$
Month	
August	$\sim$

Nationality	Monthly nights spent	Monthly YoY change (%)	Cumulative nights spent	Cum. YoY change (%)
Germany	81,420	55 🔺	432,775	228 🔺
Sweden	72,744	133 🔺	340,215	290 🔺
France	22,904	94 📥	239,838	771 📥
United Kingdom	27,699	251 🔺	206,335	741 🔺
Netherlands	19,874	66 🔺	198,193	541 🔺
United States	34,569	204 🔺	172,988	308 🔺
Estonia	23,524	17 🔺	129,568	48 🔺
Switzerland	15,026	40 🔺	114,515	373 🔺
Norway	18,451	222 📥	110,406	427 📥
Italy	22,307	105 📥	101,923	288 🔺
Spain	20,839	127 📥	89,598	286 🔺
Russia	38,680	857 🔺	82,192	368 🔺
Belgium	7,291	80 📥	80,044	687 🔺
Denmark	9,469	58 🔺	70,981	272 🔺
Poland	12,853	95 🔺	70,828	137 🔺
Austria	7,387	48 🔺	47,503	266 🔺
Israel	5,095	105 📥	44,360	915 🔺
Latvia	6,980	105 📥	40,020	232 🔺
Czech Republic	4,602	91 📥	30,965	267 📥
Lithuania	5,925	111 📥	30,417	171 📥
Ukraine	5,751	63 🔺	29,200	166 📥

- USA is the 6<sup>th</sup> biggest source market this year so far with almost 173 000 overnights
- August was the most popular month for US visitors in Finland with 34 600 overnights
- The majority of US visitors come to Finland during the summer months

Monthly nights spent in Finland, last 4



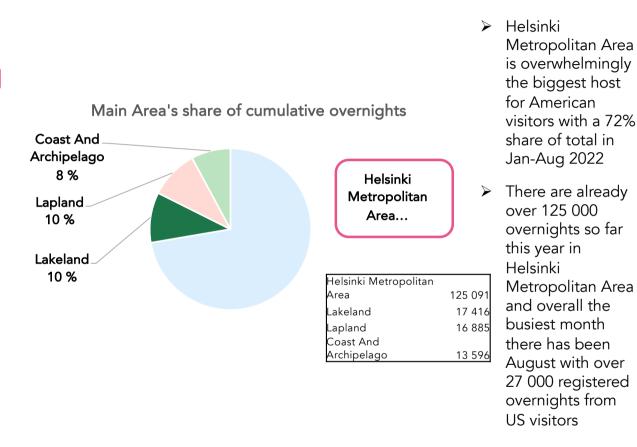


Link to the report: Tilastopalvelu Rudolf - Business Finland

Source: Visit Finland Statistics Service Rudolf, Statistics 60 Finland

# **USA – Cumulative overnights in Finland**

<b>20.2.</b> <sup>2</sup> ugust 2022	Nights spe	ent Change %
Uusimaa 1 (Helsinki Metropolitan Area)	125 091	481 %
Lapland	16 490	686 %
Pirkanmaa	9 474	318 %
Southwest Finland	4 507	368 %
North Ostrobothnia (excl. Kuusamo)	3 285	11 %
Central Finland	2 229	220 %
Uusimaa 2 (excl. Helsinki Metropolitan Area)	1 687	200 %
Päijät-Häme	1 429	48 %
South Savo	1 359	43 %
Ostrobothnia	1 160	322 %
Satakunta	919	144 %
North Savo	917	-86 %
South Karelia	864	257 %
Kymenlaakso	766	-18 %
Åland	734	276 %
North Karelia	462	1149 %
Kanta-Häme	412	905 %
Kuusamo	395	841 %
South Ostrobothnia	340	139 %
Kainuu	270	-40 %
Central Ostrobothnia	198	281 %





Link to the report: Tilastopalvelu Rudolf - Business Finland

Source: Visit Finland Statistics Service Rudolf, Statistics 61 Finland

# Top markets in summer season 2022

And change compared to pre-pandemic

#### High summer season (06-08)

	Jun-Aug2019	Jun-Aug 2022	Change 2022 vs. 2019
Sweden	255 200	235 800	-8 %
Germany	270 300	229 100	-15 %
United States	109 900	103 800	-6 %
United Kingdom	90 800	74 500	-18 %
Norway	73 400	68 200	-7 %
Estonia	69 400	60 400	-13 %
Russia	243 400	60 100	-75 %
Switzerland	64 400	54 100	-16 %
France	64 100	53 800	-16 %
Netherlands	62 300	52 400	-16 %
Italy	68 200	45 700	-33 %
Spain	56 600	41 800	-26 %
Poland	31 400	35 500	+13 %
Denmark	37 700	34 200	-9 %
Austria	27 900	22 400	-20 %
Belgium	21 500	19 900	-7 %

#### **Top destinations from USA**

Summer	2022
Helsinki	62 761
Vantaa	13 193
Tampere	6 290
Espoo	3 875
Turku	2 620

Summer 2019	
Helsinki	70 967
Vantaa	9 014
Rovaniemi	3 853
Tampere	3 389
Inari (Saariselkä)	2 902

Source: Visit Finland Statistics Service Rudolf, Statistics Finland 62

Visit Finland

# Top markets in winter season 2022

And change compared to pre-pandemic

#### High winter season (12-02)

	Dec2018- Feb2019	Dec2021- Feb2022	Change 2022 vs. 2019
United Kingdom	334 900	278 600	-17 %
France	161 700	180 300	+11 %
Germany	151 300	133 100	-12 %
Netherlands	106 700	111 300	+4 %
Spain	59 400	55 300	-7 %
Estonia	58 200	47 400	-19 %
Belgium	30 300	45 900	+51 %
Italy	42 900	45 200	+5 %
United States	53 800	39 600	-26 %
Switzerland	51 800	37 800	-27 %
Sweden	75 100	30 200	-60 %
Poland	21 900	21 500	-2 %
Denmark	21 200	17 100	-20 %
Russia	261 300	16 100	-94 %
Austria	19 500	15 900	-18 %
China & Hong Kong	139 700	14 800	-89 %
Visit Finland			

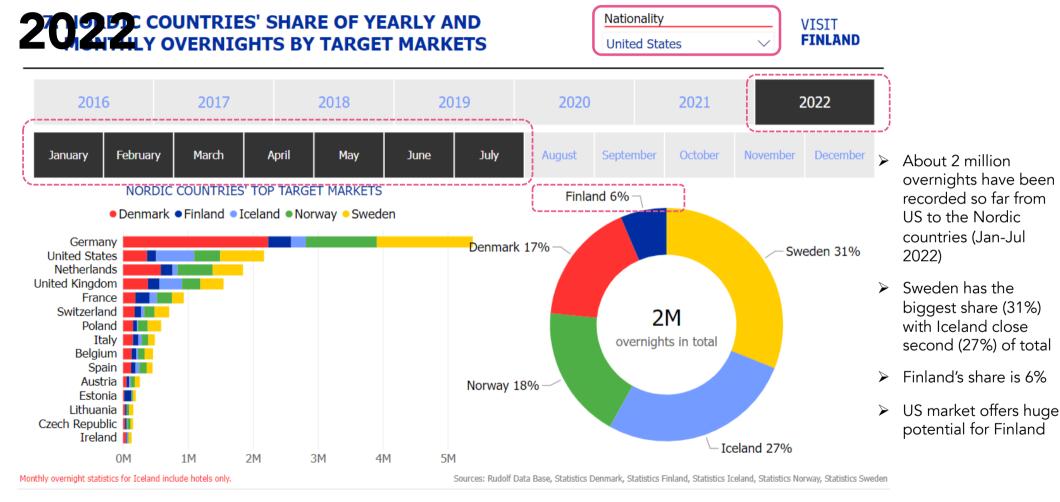
#### **Top destinations from USA**

Winter 2022	
Helsinki	15 684
Rovaniemi	6 338
Vantaa	3 843
Sodankylä	3 081
Inari (Saariselkä)	2 945

Winter 2019	
Helsinki	26 430
Vantaa	4 801
Rovaniemi	4 638
Sodankylä	4 331
Inari (Saariselkä)	2 462

Source: Visit Finland Statistics Service Rudolf, Statistics Finland 63

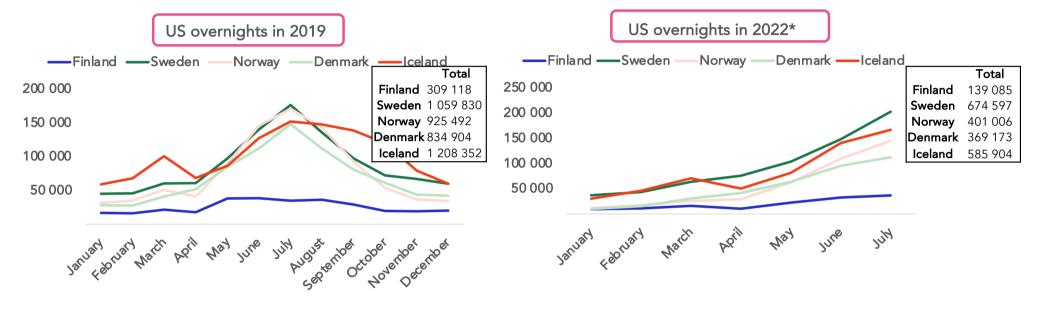
# **USA – Cumulative overnights in Finland**



Visit Finland

Sources: Rudolf database, Statistics Sweden, Statistics Norway, Statistics Denmark, Statistics Iceland

### USA – Overnights in Nordics (Jan-Jul 2022)



#### Recovery

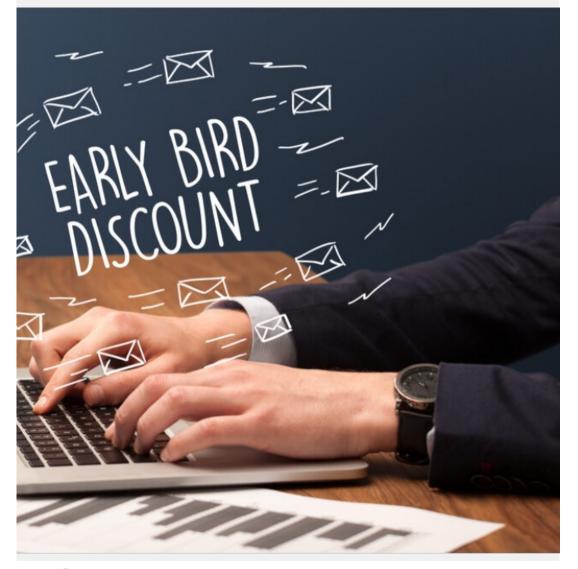
Change % 2022/2019	January	February	March	April	May	June	July
Finland	-44 %	-32 %	-25 %	-40 %	-42 %	-15 %	5 %
Sweden	-18 %	-5 %	5 %	24 %	7 %	6 %	15 %
Norway	-64 %	-50 %	-49 %	-27 %	-30 %	-25 %	-15 %
Denmark	-65 %	-43 %	-25 %	-20 %	-25 %	-15 %	-24 %
Iceland	-49 %	-33 %	-30 %	-27 %	-6 %	11 %	10 %



\*figures are preliminary

- Iceland was the biggest market for US visitors in 2019 with 1,2 million overnights. Finland was fifth with 309 000 overnights
- Sweden has exceeded the 2019 levels every month since March this year. Iceland exceeded 2019 overnights in June-July and Finland in July
- There are about 2 million total overnights in the Nordics this year and biggest share of these were recorded in Sweden (31%). Iceland is a close second and Finland is on 5<sup>th</sup> position with 6% share
- > US market has huge potential and it is growing in the Nordics

Sources: Rudolf database, Statistics Sweden, Statistics Norway, Statistics Denmark, Statistics Iceland



## Digital Demand – Travel Related Internet Searches

Q1/2022 & Q2/2022

Visit Finland

#### 

Jun

Aug

Oct

Dec

	Target Market Distribution						
	Rank	Flag	Target Market	Searches	Growth		
	1		Germany	167,283	51.7%		
(	2		United States	151,590	40.5%		
	3	٠	Japan	122,944	22.5%		
	4		United Kingdom	102,743	50.5%		
	5		Italy	76,999	25.4%		
	6		France	75,588	52.8%		
	7	-	Spain	56,833	36.3%		
	8	=	Netherlands	54,827	92.1%		
	9		Estonia	48,181	26.1%		
	10	-	India	39,253	20.4%		

Target Market Distribution Q2/2022 Rank Target Market Growth Flag Searches 1 592 United States 134,907 39.5% 2 Japan 119,932 16.7% ٠ 3 Germany 113,935 9.1% 4 United Kingdom 68,831 27.8% 5 15.9% Italy 59,885 6 France 54,190 26.7% 7 6 Spain 52,910 35.9% 41,686 11.6% 8 Estonia 9 8 38,792 2.9% India 10 37.606 18.8% Sweden

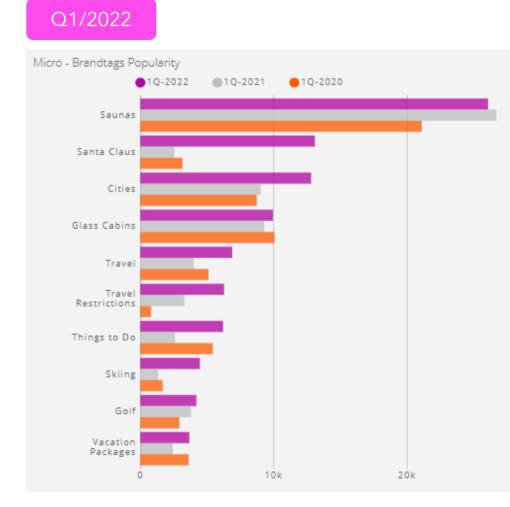


Feb

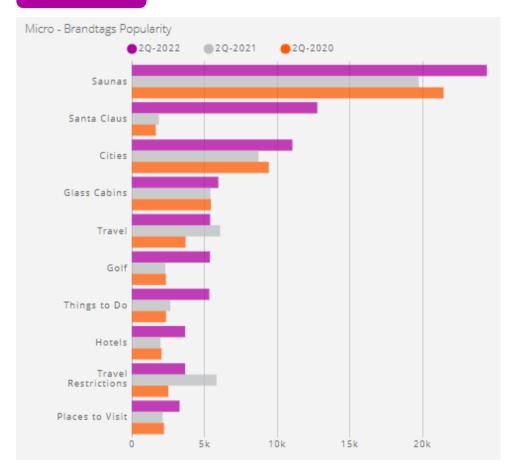
Apr

67 Source: D2 Digital Demand

#### **USA: Most searched topics**







🕖 Visit Finland

68 Source: D2 Digital Demand



# ForwardKeys – Air travel & Seat capacity

Flight bookings November 2022 – February 2023

Flight capacity November 2022 – March 2023

Visit Finland

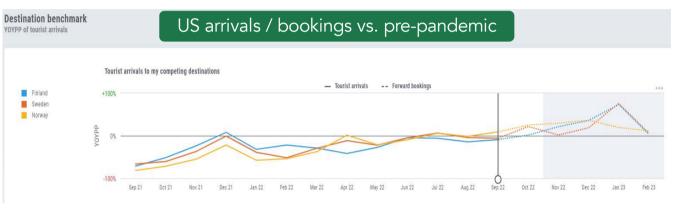
# Air bookings November 2022 to February

20213 n with pre-pandemic





Data update 25 September

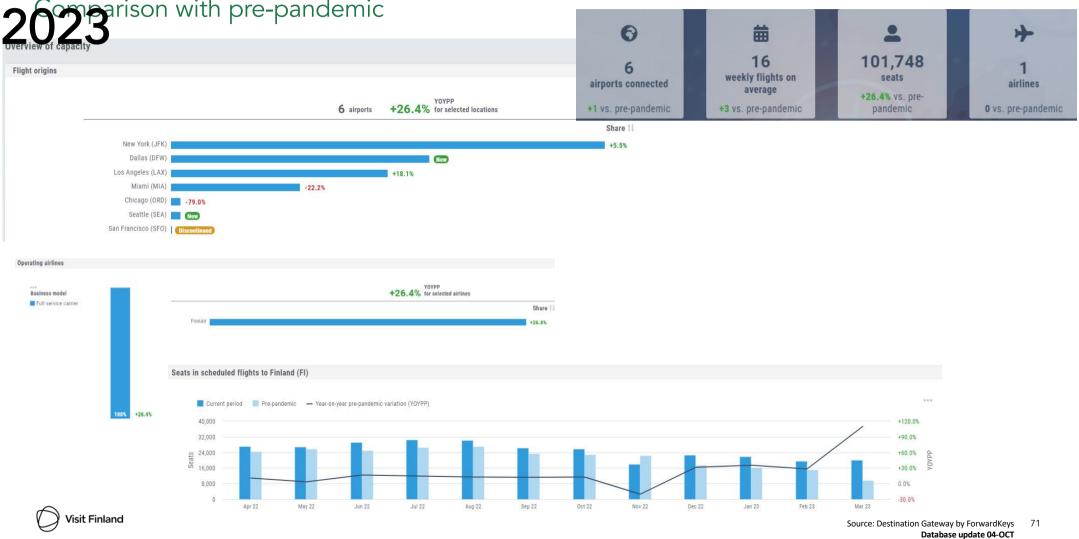


Booking	s for No	vemher	2022	– February		
2023				, ,		
2023	Novembe Decembe Januar Februar					
	r	r	у	У		
Finland	2 487	3 152	1 087	541		
Swede						
n	3 351	4 216	1 257	350		
Norway	<b>Ålé∛</b> ēmbe	₿ <b>₴ĉ</b> êmbe	<b>8a</b> fauar	Fêbruar		
	r	r	у	у		
Finland	21 %	36 %	73 %	3 %		
Swede						
n	2 %	<u>19 %</u>	<u>76 %</u>	6%		
	2 %	<u>19 %</u>	<u>76 %</u>	6%		

Source: ForwardKeys Destination Gateway

70

# Direct flights from <u>US</u> November 2022 - March



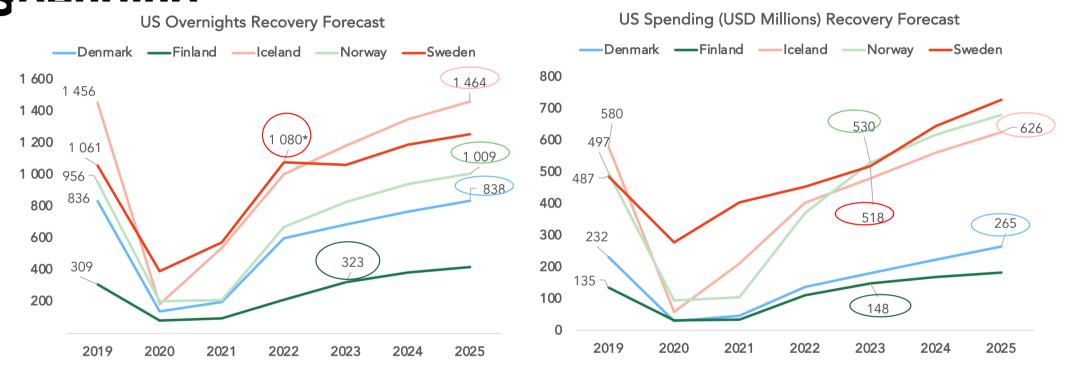


# Oxford Economics – Overnights & Spending

Recovery forecast

Visit Finland

# Oxford Economics forecast: US Overnights & Spending



> In year 2019 you can see the situation pre-pandemic. Circled amounts are reflecting those years where each country will have recovered to the pre-pandemic level

In overnights Sweden is predicted to recover this year and Finland next year, the rest will not recover until 2025. In spending, Finland, Sweden and Norway are all forecasted to recover in 2023 and Denmark and Iceland in 2025

\*2022 recovery in Sweden is a result from blended short and long-run drivers within the model whereby the recovery in 2022 (based on YTD), data lies slightly ahead of the trend that is predicted within the model with 2023 including some 'offset' to what is perceived as above trend growth in 2022. It also includes some slower growth assumptions as a result slower economic growth, higher inflation, rising travel costs and constrained household incomes.

Data update 30 June 2022

Source: Oxford Economics

# Market strategy



# Why this market?

#### VF.fi website: VF.FI - USAn markkinasivu

- ➢6th largest source market in terms of overnights and currently the largest long-haul market
- Recovery after covid on good track, expected to recover to pre-pandemic level on 2023 (OE)
- Strong dollar compared to Euro supporting travel to Europe

➢ Big spenders

- ➢ High potential:
  - USA 1<sup>st</sup> in web searches in Q2 and the fastest growing market among all VF target markets (Digital Demand 2022)
  - Interest towards the Nordics is all the time growing, currently Finland receives the least passengers (7% Jan-June) compared to our rivals (Sweden 31%, Iceland 28%, Denmark 17%, Norway 17%). Room for growing our share.
  - 3. Thanks to NATO discussions (and some other media coverage), Finland is now better known in USA than ever
  - 4. Increased flight capacity (14% growth Aug-Dec 2022 compared to 2019)

- 5. Interest towards sustainability and sustainable travel is continuously growing
- 6. American travelers want to support the local economy
- 7. Americans travel year around, regardless of the popular holiday seasons
- 8. Big groups, smaller groups and FIT
- 9. Growing high-end segment
- 10. Length of stay is growing
- 11. Potential new segments in addition to high-end: adventure travelers, fly&drive, more families and mid-budget travelers



# Finland selling points in the market

VF.fi website: VF.FI - USAn markkinasivu

- Friendly people, innovations and clean nature and water.
- Finland is a **functioning and safe society**, suitable also for families with kids of all ages, and **the happiest country** in the world.
- American tourists are interested in experiencing **the Finnish way of life**, sauna experiences and culture, including Finnish Christmas and Santa Claus. They are also interested in Finnish design and the quality of our food and fresh ingredients always amazes Americans.
- Unique experiences, northern lights and other natural phenomena, as well as extraordinary accommodation.
- Nature and adventure tourism interests American tourists, and there is plenty to offer in Finland year-round. American adventure tourists want to use good quality services.
- In addition to traditional luxury tourism, high-quality walking and cycling trips are of interest to the target group. With some product- and service development Finland has a high potential to become the European go-to destination for American high-end traveler interested in being active and relaxing in nature.
- Interest in sustainable tourism is increasing in USA, and Finland is a great option for sustainability conscious American travellers.



# Vision 2022-2024

VF.fi website: VF.FI - USAn markkinasivu

- 2024: Exceed 2019 overnights and improve Finland's brand awareness as the most sustainable Nordic country, compared to previous brand tracking surveys.
- 2023: Focus on ensuring Finland's position as a desired, sustainable, Nordic destination. Reach 2019
  overnights level by continuing promotion to high end FIT and GIT and adding promotion to mid budget FIT
  and GIT year-round.
- 2022: Full blast on PR, sales promotion and marketing activities strengthening the strenghts to ensure Finland's position as top-of-mind destination in the Nordics especially for high end FIT travelers to increase overnights in 2022. Testing promotion to mid budget GIT.



Finland is the most desirable travel destination in the Nordics.

### Increasing demand

VF TARGET	Key market specific opportunities for this strategic theme			
Finland's share of Nordic accommodation overnights is increasing Length of stay is increasing Travel income is growing	<ul> <li>Increasing the awareness beyond Helsinki to lengthen the stay (fly &amp; drive, Lapland fall and winter)</li> <li>Attracting new target groups: families, adventure travel, fly and drive, mid-budget travellers (less experienced American travellers)</li> <li>Growing high-end segment</li> <li>Positioning Finland more strongly as a sustainable travel destination</li> <li>Strong Nordic co-operation increases Finland's awareness, creates new networks and opens opportunities for new distribution channel partners</li> </ul>			
	Identify key market challenges for this strategic theme			
	<ul> <li>Lack of resources for USA specific travel marketing and PR activities (USA is an expensive market for marketing activities)</li> </ul>			
	<ul> <li>More resources needed to increase Finland's awareness beyond Helsinki (both VF and regional)</li> </ul>			
	Limited high-end service and product offering			
Visit Finland	• Quality infrastructure and services for outdoors travel (cycling and walking routes)			

Finland is a sustainable, reliable and safe travel destination. It's recognised as the world's leading sustainable travel destination. Finland has a competitive tourism industry – all year round.

#### **Developing sustainable travel**

#### VF TARGET Make sustainability an integral theme when promoting Finland abroad. Sustainable development should be considered holistically in operations nationwide.

Make sustainability a cross-cutting theme and increase message in Visit Finland's marketing.

Year-round travel Gini - index is improving

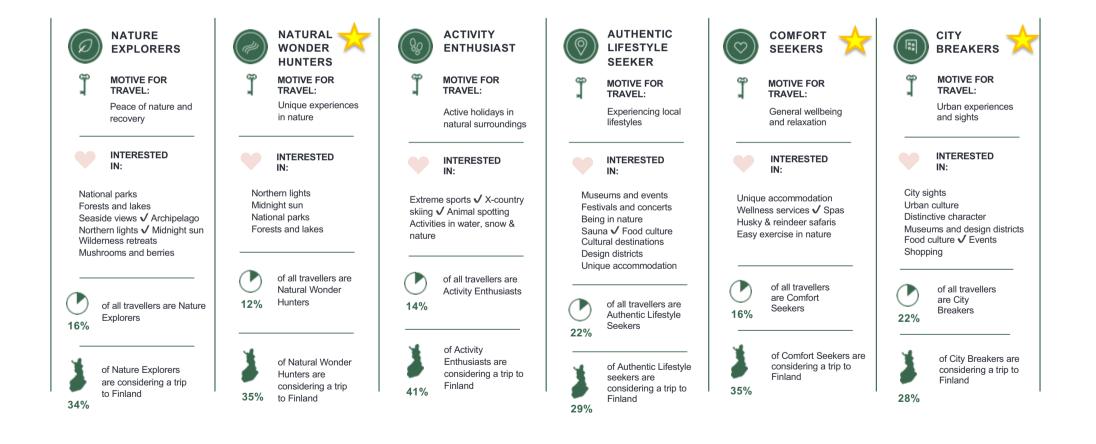
#### Identify key market specific opportunities for this strategic theme

- Interest towards sustainable travel is increasing in USA, 5% annually
- Increasing the STF product supply in US distribution channels\*
- Finding more sustainable distribution channel partners and joint campaigning with them
- Increasing awareness of Finland as a sustainable travel destination through the Nordic co-operation
- Possible to increase year round travel by attracting the new identified target groups Identify key market specific challenges for this strategic theme
- More marketing material needed (press releases, videos, etc.)
- More concrete and practical case examples needed for communication. What kind of sustainable actions Finland and/or companies are taking not only environmental but also social and cultural.
- More versatility/inclusiveness in marketing material needed (images, descriptions, articles etc.)
- Lack of high-end STF products
- \*Do those key and focus customers, interested in USA market have the STF label?



### **Segments**

The main group of Modern Humanists is divided into segments based on their travel motives:



### Top 3 traveller segments in USA 2023 -

Main product type: Nature Experiences

**Interested in:** Outdoor activities, water activities, adventure travel, national parks, forests and lakes, northern lights, midnight sun, snow activities, wilderness retreats, guided foraging, sauna

**Target groups:** Couples (young couples/DINKS), Honeymooners, LGBTQ+, Group of friends, Solo travellers, Families – small groups and FIT

Traveling season: Winter, summer, autumn

Main channels to reach this segment: Adventure travel association agents, tour operators



**1.NATURAL** 

**WONDER** 

**HUNTERS** 

### Top 3 traveller segments in USA 2023 -



Main product type: High-end and Luxury Experiences



**Interested in:** Unique accommodation, high-quality resorts, sauna experience and spa, easy access to nature, shopping, food, authentic experiences, "bucket-list" experiences

**Target groups:** Seniors (50's generation/WHOPS), Couples (young couples/ older couples/DINKS), Honeymooners, LGBTQ+, Group of friends - small groups and FIT

Traveling season: Year round

Main channels to reach this segment: Virtuoso travel advisors, Luxury tour operatos



### Top 3 traveller segments in USA 2023 -

Main product type: Citybreak



BREAKERS

3. CITY

**Interested in:** food, shopping, Distinctive character, city sights, cruises, museums and design district, local life, culture experiences

**Target groups:** Seniors (50's generation/WHOPS), Couples (young couples/ older couples/DINKS), Honeymooners, LGBTQ+, Group of friends, Solo travellers, Families – Groups and FIT

Traveling season: Year round, summer focus

**Main channels to reach this segment**: OTAs, Expedia being the most important channel. Cruise lines, TOs that are selling for example "Scandinavian capitals" packages, Travel advisors



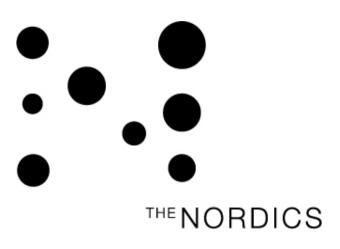
### Activities 2023



# Nordic Co-operation project

#### Reboot Nordic Tourism

- A Nordic collaboration project with Denmark, Finland, Sweden, Norway, Iceland, Faroe Islands and Greenland to promote sustainable travel in the Nordics.
- Funding from Nordic Ministers Council, ETC and NTOs TBC (Goal 2023 approx. 500 000 USD)
- Funding and budget co-ordinated by Visit Denmark.
- Activities in 2023
  - Awareness marketing and promotion with travel agency consortias, USTOA and tour operators
  - B2B webinars and training
  - PR and media activities
  - Nordic Roadshow



Denmark • Faroe Islands • Finland • Greenland • Iceland • Norway • Sweden

The Nordics is an open and welcoming region that shares the core values of trust, equality, innovation, and sustainability. It is a place where creativity has the opportunity to grow and where dreams can be realized. When traveling to The Nordics, you'll experience preserving living traditions and culture heritage, discover close relationships with nature and the seasons, and be inspired new ways of thinking.

The Nordics (mytravelsite.com)



## **B2B** activities

#### Sales Events in 2023

- Visit Finland and Visit Estonia Roadshow 17.4.-20.4.2023
  - Los Angeles, New York, Dallas. Visit Finland will have 10 to 15 tables.
  - Registration to be opened soon
- USA Nordic Roadshow, October, dates and cities TBA

Other Visit Finland B2B activities (for members only):

- ATTA Elevate 9.-11.5.2023 (TBC)
- Virtuoso Travel Week 12.-19.8.2023
- USTOA Conference and Marketplace, 2.-6.12.2023





## **B2B** activities

#### FAM trips in 2023

- MATKA Fam-trip, January
- City break in Helsinki and Tallinn, May
  - Virtuoso travel advisors
- New resorts in Saimaa region + Helsinki, September
  - Tour operators
- Winter Fam TBA

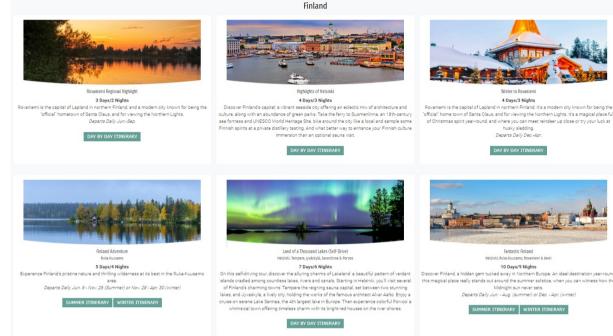




# **B2B2C** activities

#### Joint Sales promotion campaigns

- Avanti Destinations
  - Wholeseller
  - Summer and shoulder season production push
  - Current summer production + adding new
  - Destination training for Avanti's agencies



- Expedia
  - Summer push
  - Target groups: mid-budget FIT, millennial couples and families, citybreakers, fly&drive, comfort seekers
- Virtuoso B2B and B2B2C marketing
- Other joint promotions TBA
- Nordic Co-operation joint sales promotions, TBA

→ Further information: <u>https://www.businessfinland.fi/suomalaisille-asiakkaille/palvelut/matkailun-edistaminen/toiminta-</u> Visit Finland <u>markkinoilla/usa</u>





### **Current media environment in USA**

- Recovery after the pandemic has started and we have resumed a normal level of activities, including bringing media to Finland. This will help us in achieving our targets, as prominence and thus the overall visibility for Finnish travel is always higher in stories that are the result of media trips.
- The war in Ukraine did not have a significant impact on our PR efforts to attract travelers to Finland. To date, there hasn't been news that would indicate that travelling to Finland would not be safe.
- Finland joining NATO continues to be an ongoing topic in the U.S. media. The U.S. media has not shared negative coverage surrounding the decision to approve Finland's NATO bid, but rather cites the "overwhelming support" for the decision in the United States.
- With the dollar now being as strong as the Euro, stories surrounding travel destinations in Europe also continue to dominate the U.S. media. Through the media, it is clear that Americans are looking to take advantage of the dollar being strong and the lessened COVID restrictions by planning trips to Europe.



# PR & Media activities in USA in 2022

- We have resumed our normal level of PR activities. We pitch interesting stories about Finland as a travel destination to relevant media.
  - Up to 9 press releases and 13 pitches
- We have hosted 3 group press trips (11 journalists) and 4 individual press trips.
- PR event in New York around Somebody Feed Phil show featuring Helsinki. The episode was released on Netflix on May 25. The event was organised for media and influencers in New York on June 13.
- Planning to do still in 2022
  - TV production filming in Finland
  - Group influencer trip "On the footsteps of Somebody Feed Phil"
  - PR event in NYC for World According to Comedians show





# PR & Media in USA in 2022 in results

- January-August in total **47** hits (most for Lapland 29, Helsinki 12, Lakeland 11, Archipelago and Coast 3, Finland in general 3)
- Most of them appeared in **Tier 1** and 2 with brand building effect 15 milj.
- Average tone 3.00, average visibility score 60 %
- Main themes: outdoor and luxury
- Season: Winter 19, Summer 4, No specific season 23
- Overall satisfaction of media trips 4.7

 The average Visibility Score talks about the attention e.g. an article can be expected to get
 Brand Building Effect is an estimate of the number of media consumers that have seen the article



### **Examples of coverage**

#### Forbes Finland's Lake Saimaa Is A Secret Wellness Paradise

**Steeped In Tradition** 

TRAVEL

Joni Sweet Contributor 0



Ask a local in Finland where they take summer vacation, and chances are good they'll mention Lake Saimaa. The forests surrounding the country's largest lake are dotted with cozy holiday cottages handed down through generations, giving families the chance to forage for mushrooms and soak up the stunning scenery summer after summer.

But more than a beloved spot for locals, Lake Saimaa is also a worthwhile destination for wellness travelers worldwide who want their relaxing getaways to come with a big dose of culture. This is a place where you can learn the calming culinary art of making hand-pies in a local's home, get pampered in one of the country's most eco-friendly spas, sip wine with a wilderness sommelier in the middle of the woods, and wind down with sauna sessions followed by refreshing dips in the lake every night of your trip. Plus, the dreamy nature will nourish every part of your being.









### **Examples of coverage**

#### TRIP IDEAS

#### This May Be the Secret to Why Finland Is the Happiest Country in the World

Inside Finland's sauna culture – from Ferris wheels to floating rafts

By Latifah Al-Hazza | Published on May 7, 2022

Combined with proximity to nature, as Finns love to take a refreshing dip in the lake or sea after the sauna year-round, saunas are an integral part of the secret to Finnish happiness. Sari Hey, Visit Finland

Finland, known as the <u>happiest country in the world</u>, has a secret that the rest of the globe has neglected to discover and eagerly pursue. It's a staple of <u>Finnish culture</u> – a way of being – and it's incorporated into everyday life in unique ways. So, what's this hidden gem? The Finnish sauna.

"The sauna is the best place to relax, relieve stress, and heal – the perfect way to slow down," says Sari Hey, public relations and media manager for Visit Finland. "Combined with proximity to nature, as Finns love to take a refreshing dip in the lake or sea after the sauna year-round, saunas are an integral part of the secret to Finnish happiness."



Ads by **Google** Send feedback Why this ad? ⊳

Advertisement



.....

Finding Happiness Through Pure Nature in Finland

Robb Report

TRAVEL / HOTELS

BUARBUR HORDU CHARK ST

CAD



£ 10

Inside the Aurora Queen, the Most Luxurious New Place to Take in the Northern Lights There's still time to catch the celestial show from a base at this stylish new hotel in the wilds of northern Lapland.



Before creating <u>Aurora Queen Resort</u>, the new <u>manassichi</u> of <u>Finlands</u>' Northern Lights season. Nina Rantanea and Pati Sivonen havin, in Sivonen's works, 'not built even a birdhouse before' " But what this husband- and wife team had built over the course of nearly three decades together was one of Hebinak's top <u>home decor shops</u>, its inventory famously informed by the couple's lave of travel and load instremanhip.



BRI Q

MARCH 1 2022

Visit Finland

# PR & Media work in 2023

- We will continue our PR activities: press releases, pitches, media trips (group, individual and influencer), PR events, TV
  - In USA media trips has a significant role. Media wants to tell real stories that they have experienced by themselves.
  - Goal is to reach our top tier 1 and 2 media
- New ways for influencer collaborations. Goal to attract our younger target group.
- Weave sustainability messaging throughout all media materials and position Finland as a leader in Sustainability
- Seasons: Year-round traveling but stronger focus in summer and autumn (ruska). Build Lapland summer awareness and Finland beyond Helsinki.
- **Topics:** Finnish Luxury, Outdoor destinations and wellness experiences, Authentic experiences and "bucket list" destinations
  - Top lists and unique things to do interests media



### **B2C campaigns USA and UK**



### Strategic Visit Finland campaign themes

**SUMMER:** Find yourself in refreshing Finnish summer



**Timing:** March-May targeting summer and autumn

**Target markets:** Mediterranean, Germany, Sweden

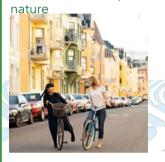
Segment: Comfort seekers

Min/max amount of partners: Min. 3, max 8

Min. amount of investment per partner per target market: 10 000 €



**FINNISH LUXURY:** Find yourself in authentic Finnish cities and pure



**Timing:** March-June targeting summer and autumn

**Target markets:** USA, UK

**Segment:** Comfort seekers and city breakers

Min/max amount of partners: Min. 3, max 8

Min. amount of inve stment per partner per market: 10 000 € **AUTHENTIC, ALL YEAR:** Find your happiness in Finland



Timing: Sept-Oct, targeting all year

Target markets: Sweden

**Segments:** Authentic lifestyle seekers

Min/max amount of partners: Min. 3, max 8

Min. amount of inve stment per partner per market: 10 000 € **NATURE, AUTUMN:** Find yourself in the pure Finnish nature



Timing: April-July targeting autumn

**Target markets:** UK, USA, Germany

Segments: Nature explorers/wonder hunters

Min/max amount of partners: Min. 3, max 8

Min. amount of inve stment per partner per market: 10 000 €

### UK and USA 1: Find yourself in authentic Finnish cities and pure nature

#### Campaign details

Campaign details			Vision & object	tives		
Timing	March-June targeting sumn	ner and autumn	Campaign object	and UK, increase i	To improve brand awareness (brand refresh) in USA and UK, increase interest and consideration of Finland as a travel destination for the summer season. More tactical: enable travellers to choose amongst destinations and kickoff their planning and booking process.	
Campaign focus			g	season. More tact amongst destinati		
Audience			Distribution &	KPI's		
Target audience	Preliminary segment: Comfo Secondary segment: city bre		Activation	social media posts	Landing page on VisitFinland.com website, banners, social media posts - to be further defined in the campaign activation	
Target market	USA and UK			plan.		
			Campaign KPI'	s Awareness: reach, Consideration: link Conversions: outbo		
	Lifestyle in Finland. Unique					
Main themes	accommodation and high-end experiences, light nature activities,	Tone of voice	Authentic, genuine, emotional	Areas of Finland to be covered	Whole Finland with suitable service offering	
	sustainability. Specific themes to be ideated as a part of the					
	creative process.	Main competitors for	Other Nordic destinations			
VF campaign partners	Min. 3, max. 8 partners. Minimum investment per	summer and autumn seasons				
	partner per market: 10 000 €		7			
Visit Finland	Copyright © Visit Finland 2022. All rights					

### UK and USA 2: Find yourself in the pure Finnish nature

#### Campaign details Vision & objectives To improve brand awareness (brand refresh) in UK **Campaign** objectives April-July targeting late summer and autumn Timing and USA, increase interest and consideration of Finland as a travel destination for the autumn. More Increase Finland's awareness as a nature and tactical: enable travelers to choose amongst Campaign focus destinations and kickoff their planning and booking adventure destination during the autumn season. High-quality service offering and accommodation process. options with variety of nature-based activities in the destination. Audience Distribution & KPI's Landing page on VisitFinland.com website, banners, Preliminary segment: Nature explorers **Target audience** Activation social media posts Secondary: Natural wonder hunters, Activity enthusiast, - to be further defined in the campaign activation Comfort seekers plan. Target market UK and USA Awareness: reach, impressions, video views. Campaign KPI's Consideration: link clicks, sessions. Conversions: outbound clicks. Pure Finnish nature and Areas of Finland to be Main themes Tone of voice Authentic, genuine, emotional Lapland as a major region activities. Specific themes to be covered ideated as a part of the creative process. Main competitors for Other nature destinations VF campaign partners Min. 3, max. 8 partners. autumn seasons Minimum investment per partner per market: 10 000 € Visit Finland Copyright © Visit Finland 2022. All rights reserved. 99

# How to participate

#### Visit Finland B2C campaigns

- Evaluate your service offering is it suitable for the aimed target group and campaign theme?
- Express your interest to join the campaign by filling the enrollment template by 31.10. The registration is NOT binding.
  - VF kampanjapaketit 2023 (lyyti.fi)
- Visit Finland will go through the enrollments and finalize the campaign plans based on the enrolled partners and partner negotiations.
- Negotiations with the campaign partners will take place in Q4 2022.



# **Thank You!**

Visit Finland www.visitfinland.com Facebook facebook.com/visitfinland

Twitter twitter.com/OurFinland Instagram instagram.com/ourfinland/

Youtube youtube.com/user/VisitFinland

